Telefox

# Telefox
# Service Guide

telefox.com

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# 01

# Account

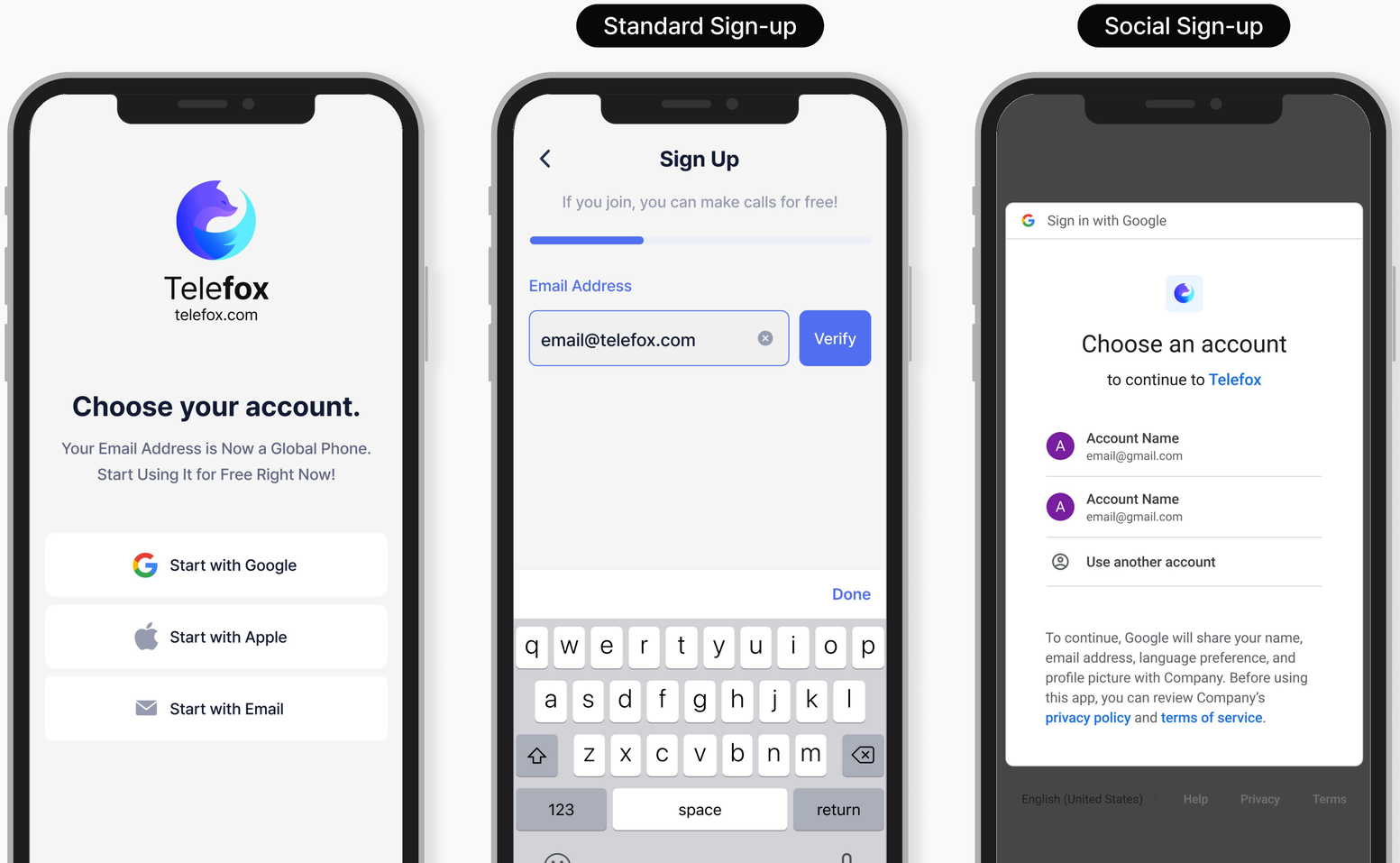
Sign Up and Log In to Get Started with Telefox

Account

Telefox

# Telefox Sign Up

Telefox offers two sign-up options: standard registration or social sign-up using Gmail or Apple.



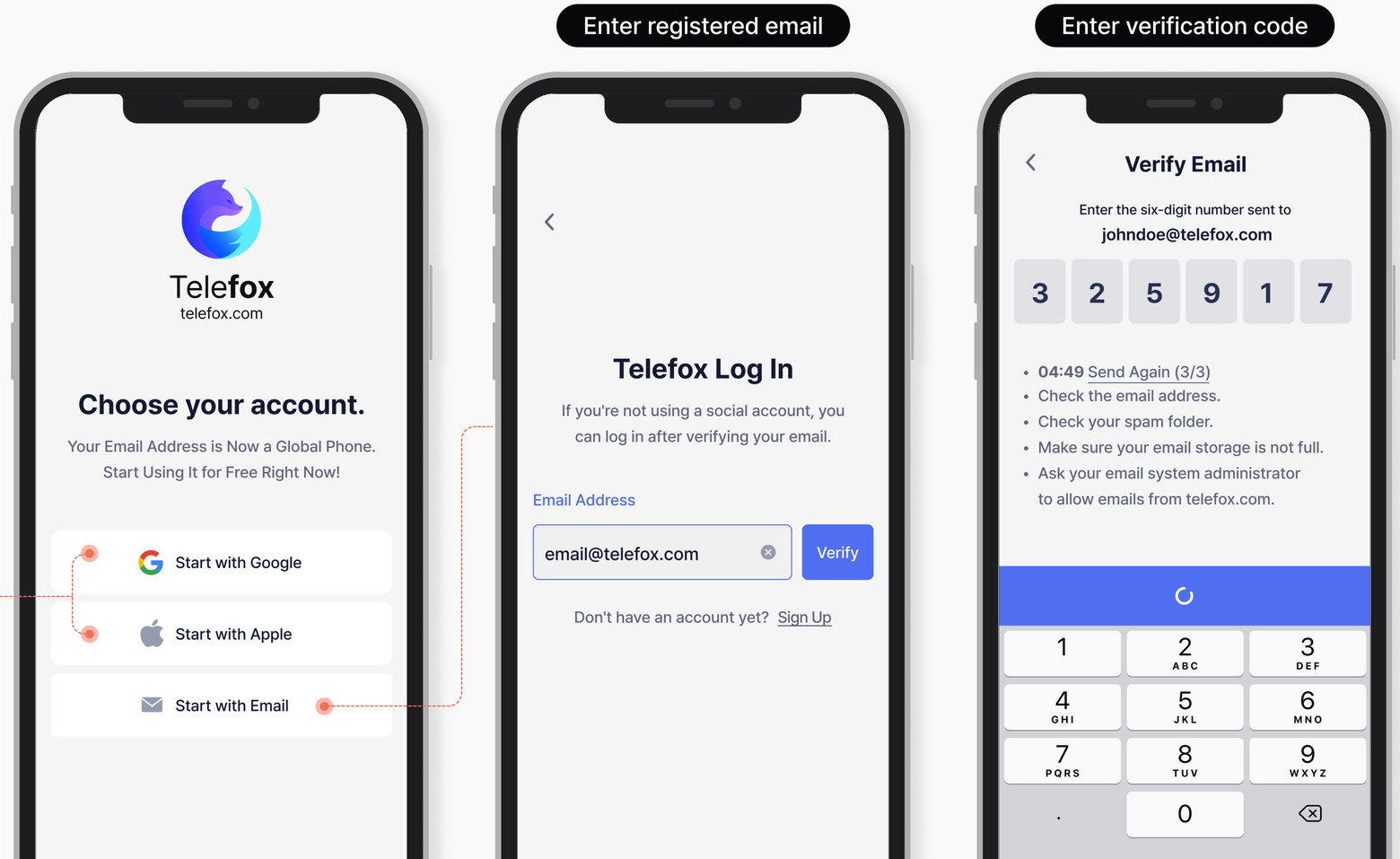
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# Login

Users who sign up with a social email can quickly log in from the Intro screen.
Standard users can access the main screen by selecting “Start with Email” and entering their email and verification code.

**Social Login**

Selecting a registered email account logs you in instantly and takes you to the main screen.



# 02

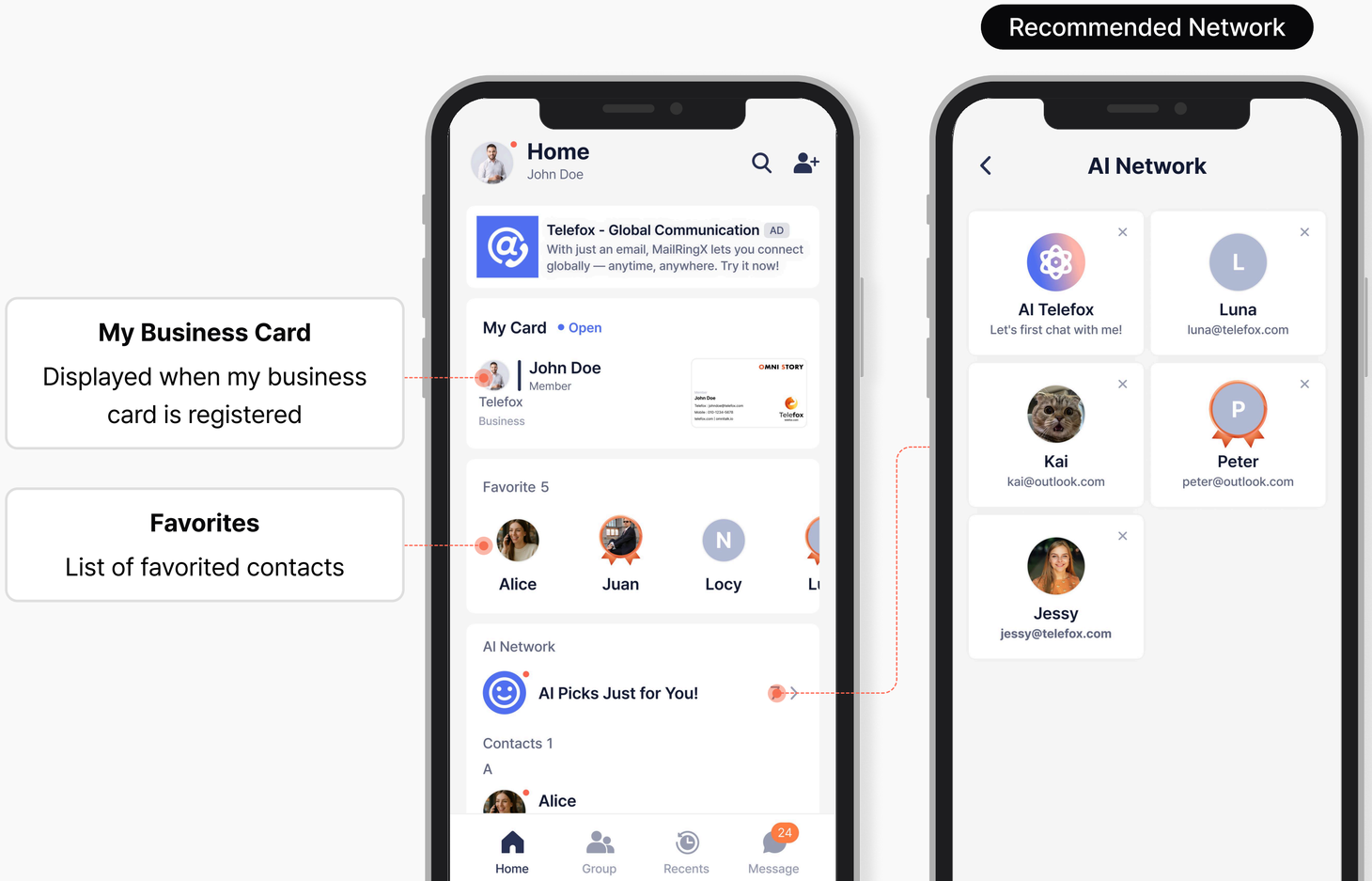
# Home

Add and manage contacts

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# Contact List

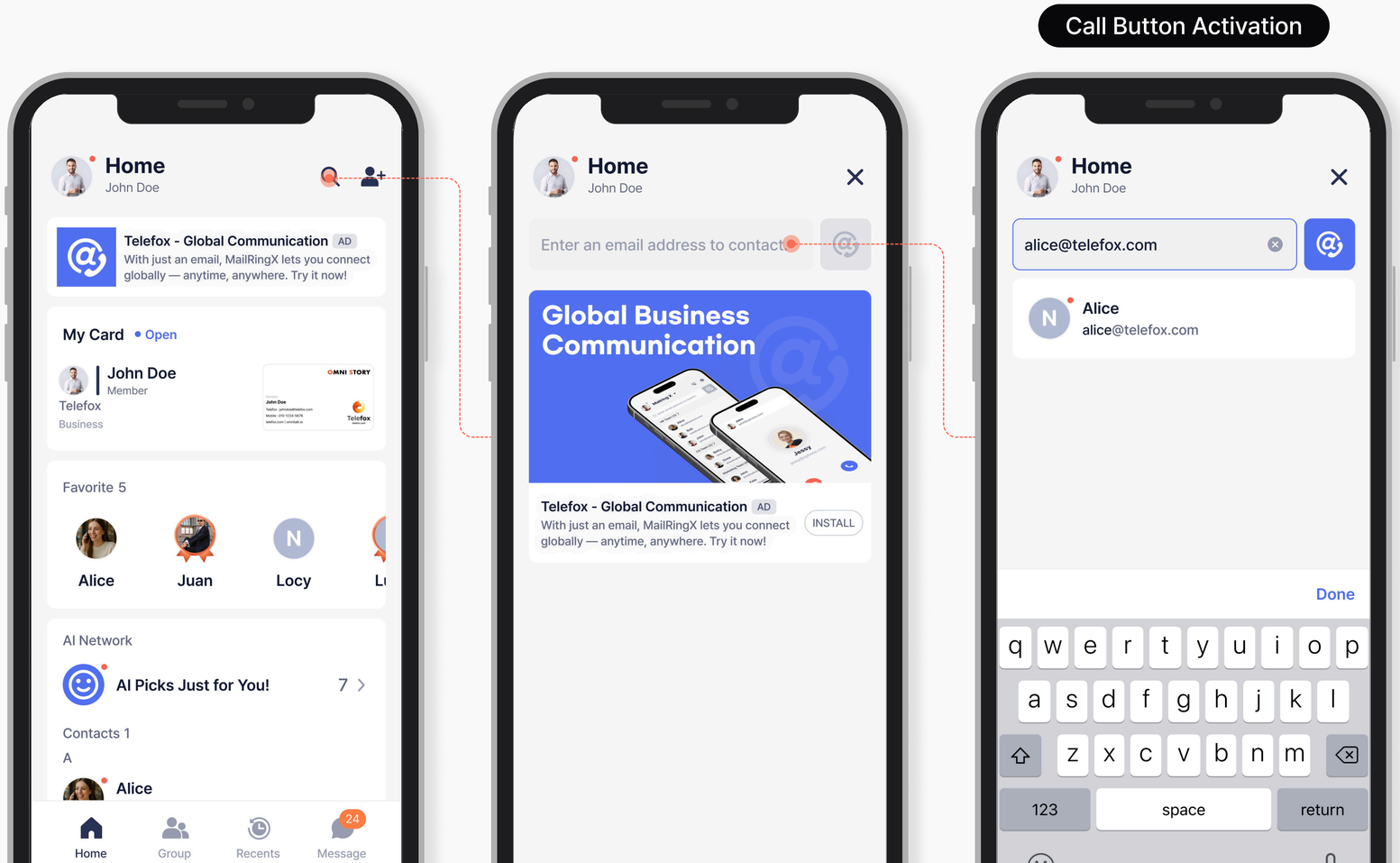
You can view the list of contacts registered in Telefox. If your business card is registered, it will appear at the top of the list along with favorites. Contacts are sorted alphabetically by saved name, and the AI Network provides recommended connections.



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# Search Contacts

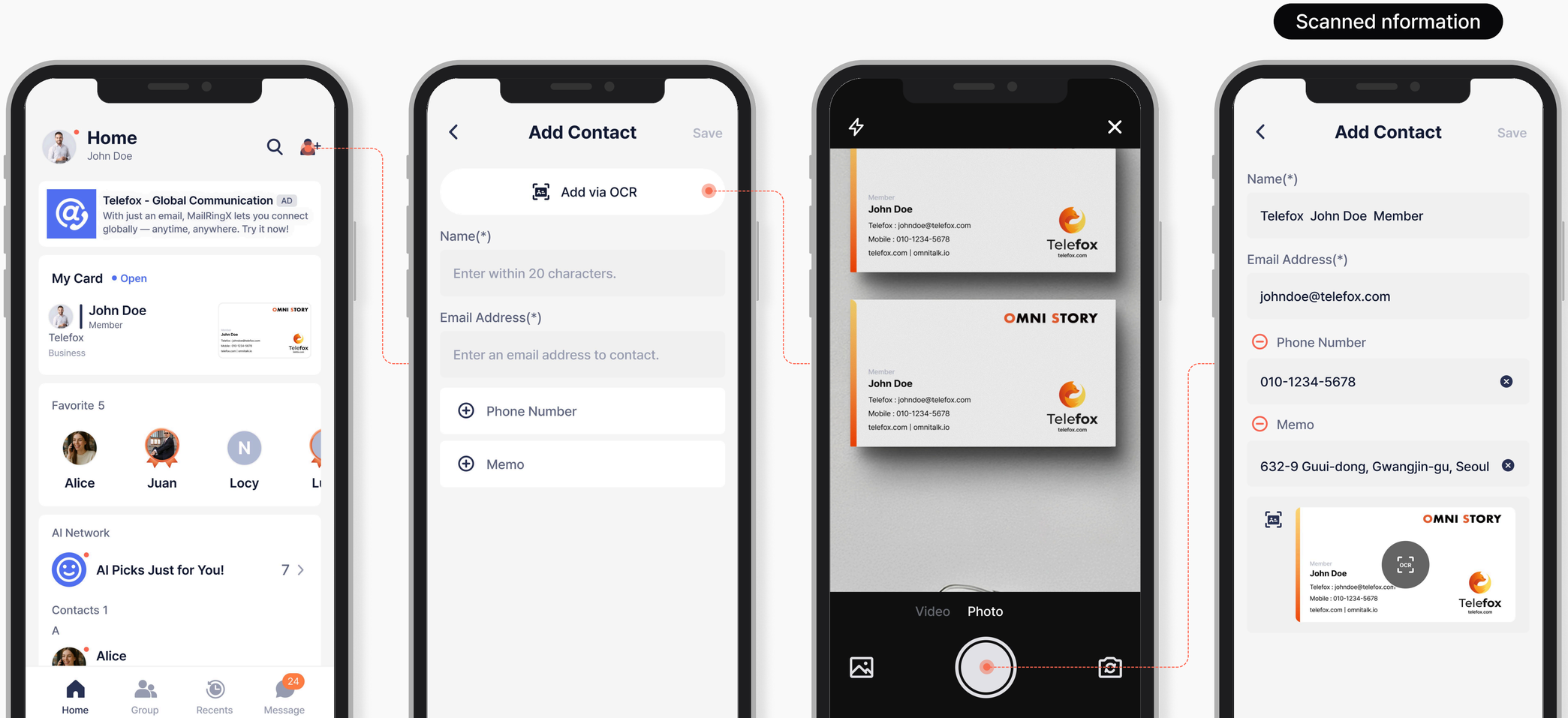
When you search for an email registered in your contacts, matching entries are filtered and displayed.
If a valid email address is entered, the call button is activated, allowing you to quickly start a call with the selected contact.



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# Add Contacts via OCR

You can add a contact by entering a name, email, phone number, and memo, or by importing business card Details via OCR.
Name and email are required, while the memo remains private.
Scanning a card with OCR auto-fills the information for faster and more accurate registration.



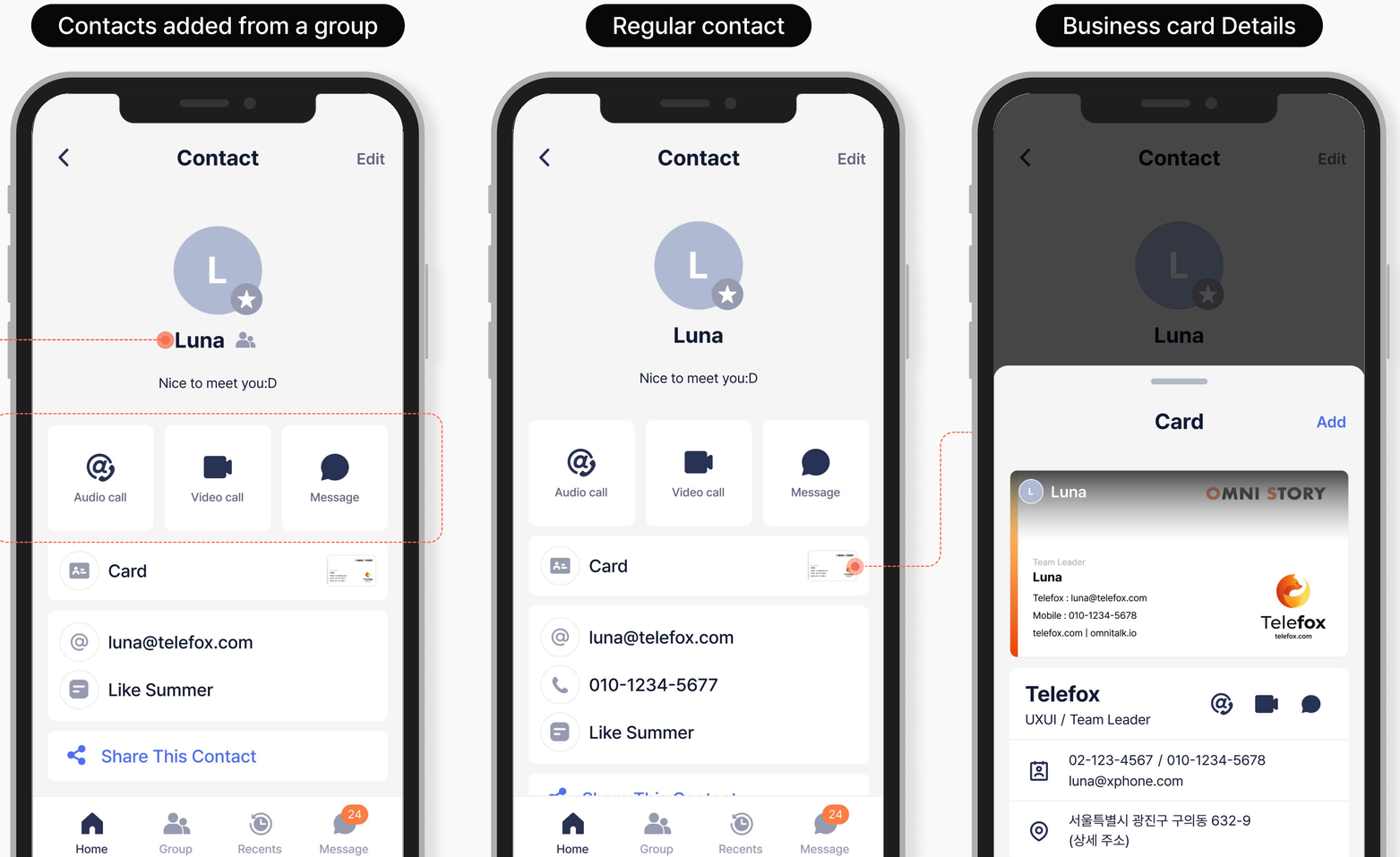
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# Contact Details

You can view a contact’s profile, status, email, phone number, and memo, with quick access to voice, video, and message services. Shared business cards are displayed, and group contacts are marked with an icon next to the name.

**Group contact indicator**
shown with an icon
next to the name

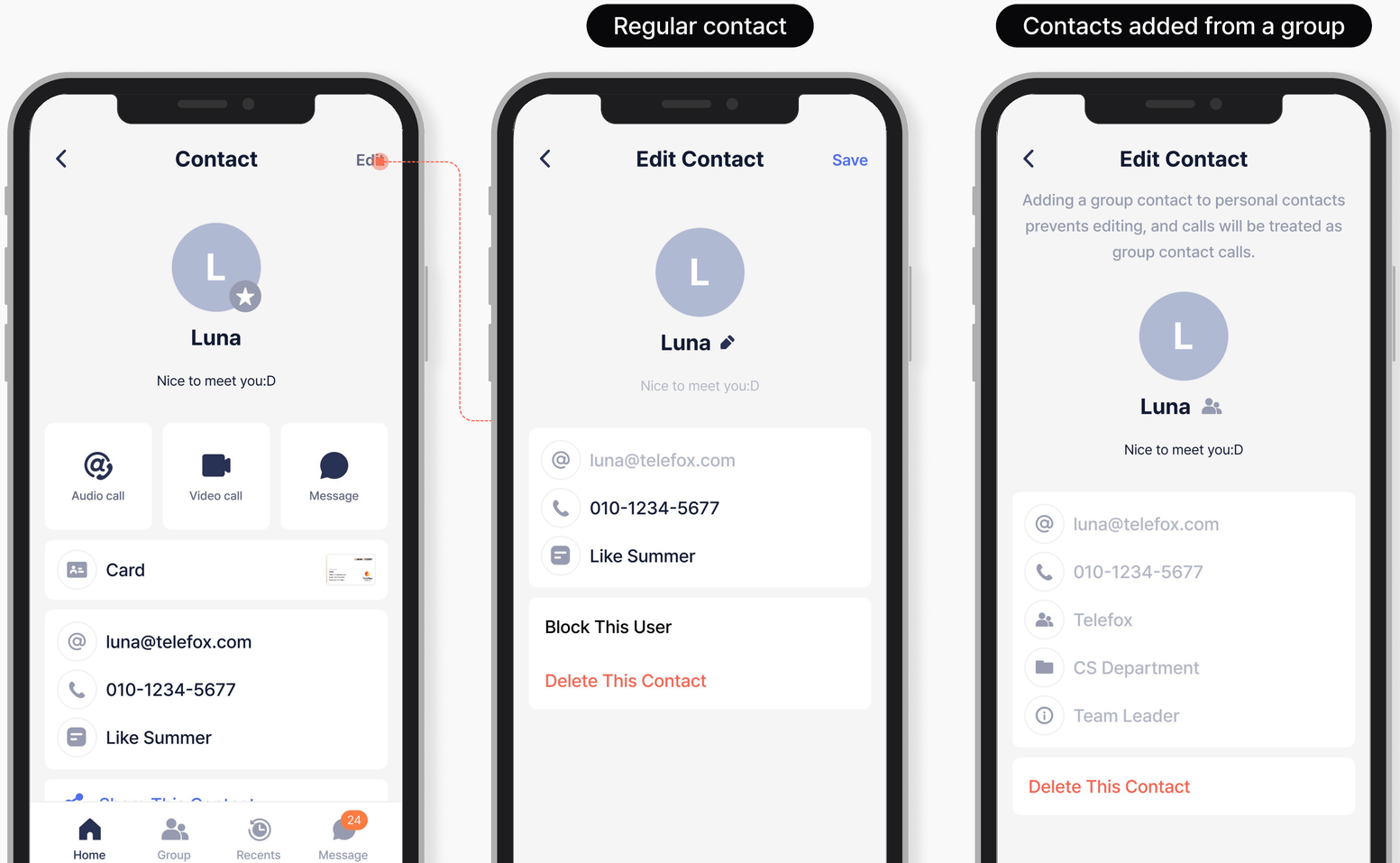
**Voice / Video call and Message**
Quickly connect with the contact



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# Edit Contact

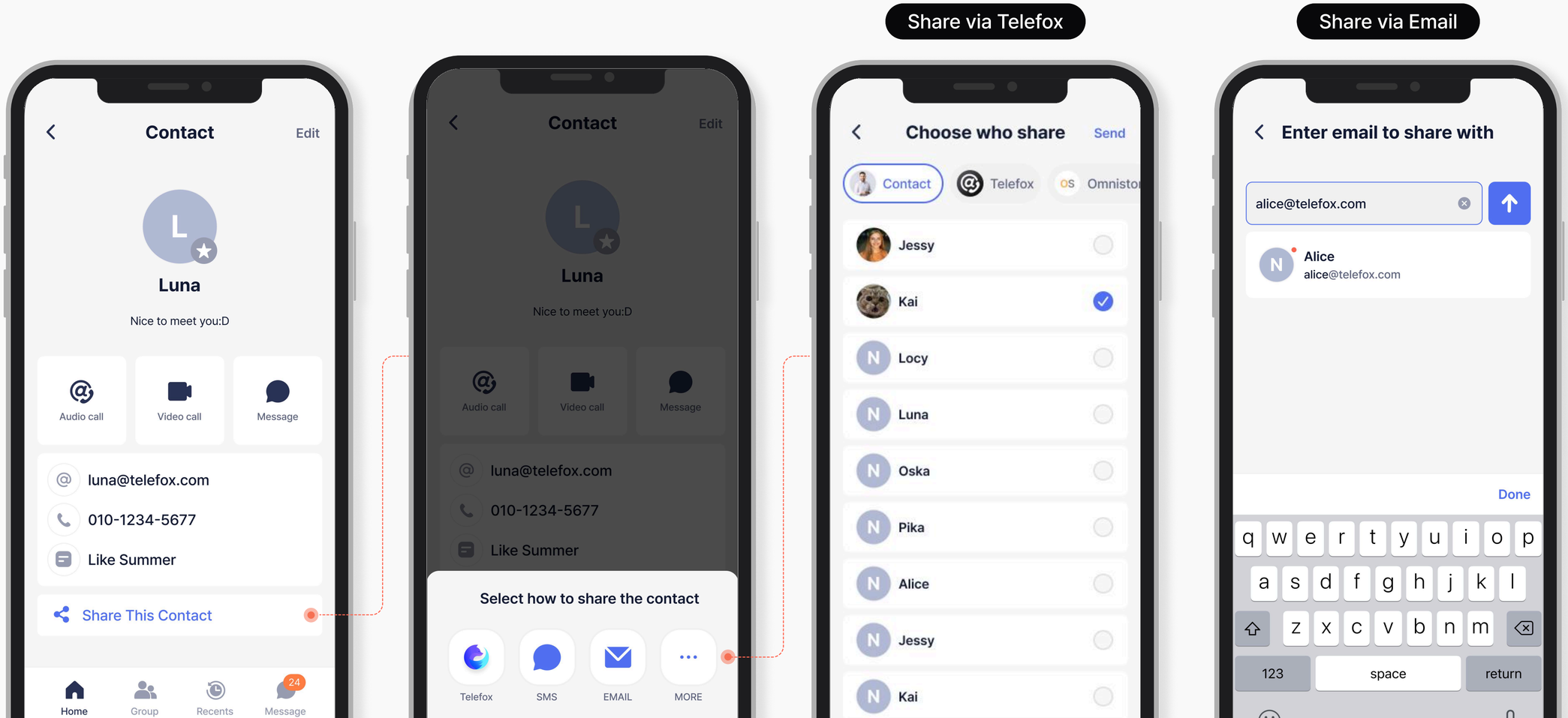
You can edit registered contact information or delete/block a user.
Blocking prevents all communication from that user, and contacts added through a group have limited edit options.



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# Share Contact

With the share contact feature, you can send saved contacts via Telefox messages, SMS, email, or the OS sharing function.
In Telefox, you can select someone from your contacts to share with, and when sending by email, contacts can be shared even with non-Telefox users.



# 03

# Voice & Video Calls

Telefox calls and recent call history

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# Telefox Audio Call

The Telefox Call screen offers a familiar calling experience with a phone-like UI/UX.
The top displays the current account, while the bottom provides audio settings plus features like real-time translation and call recording(XPass).
If you have registered multiple sessions, you can receive calls from other accounts besides the currently selected one without any issues.

Incoming Call Screen



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# Real-time Translation

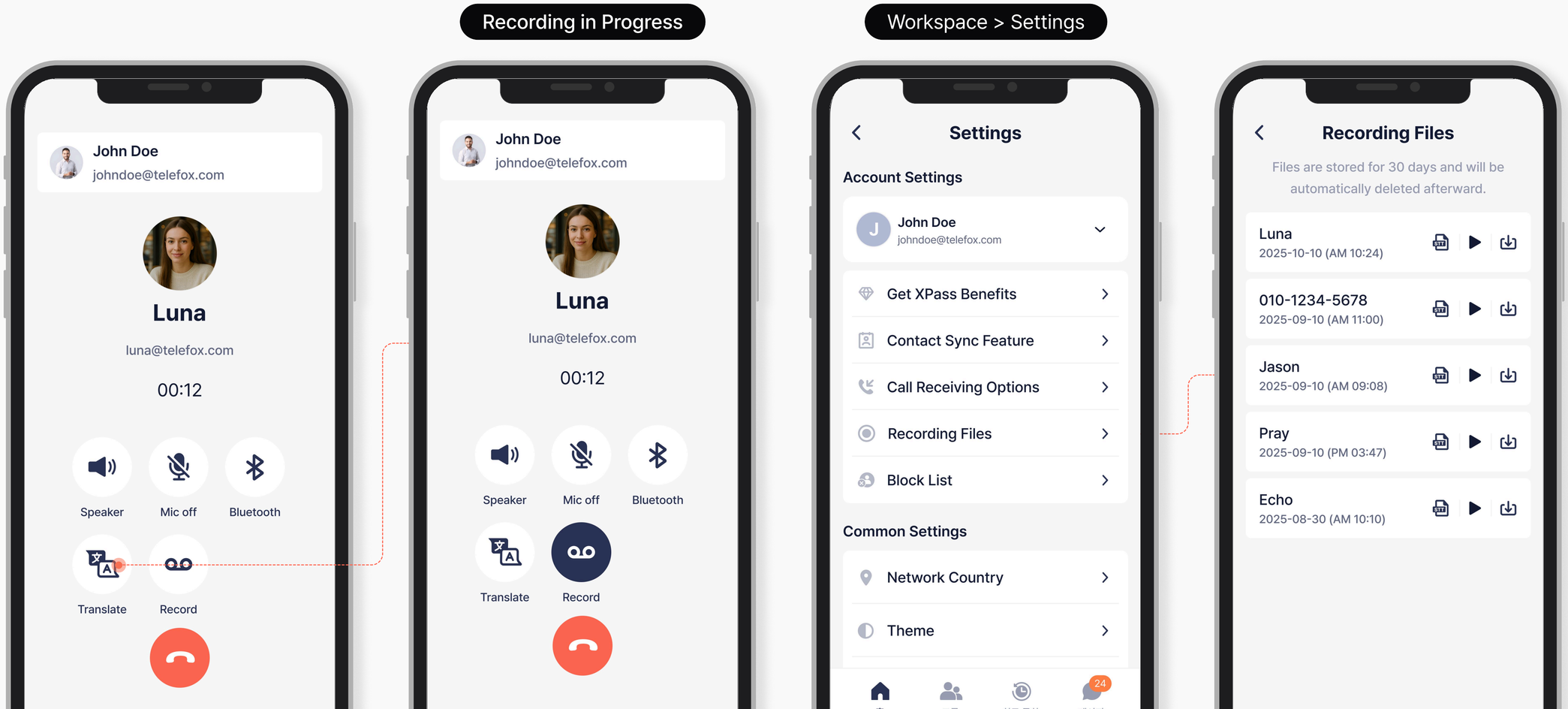
Telefox voice calls support real-time translation. During a call, speech is instantly recognized and translated by AI, then displayed as text on the screen, enabling seamless communication without language barriers.



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# Audio Call Recording

XPass subscribers can use the voice call recording feature, and recorded files can be accessed under [Workspace > Settings > Recording Files].



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# Telefox Video Call

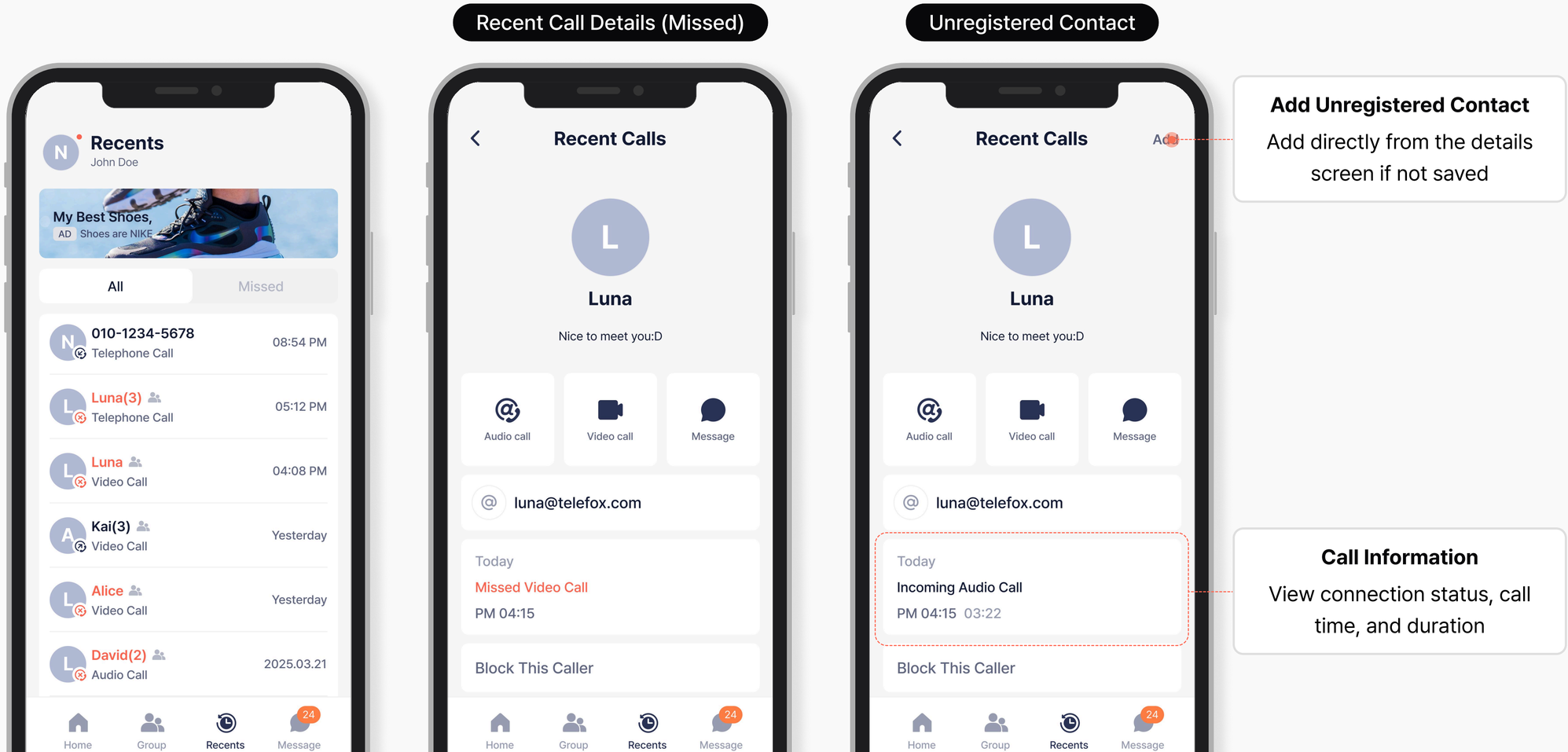
At the top, caller information and connection status are displayed, and camera switching is supported.
If logged into a Telefox account, calls can be received simultaneously on both web and app, and with multi-session enabled, calls to other accounts can also be received.



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# Recent Calls

In the Recent Calls tab, you can view call history for regular voice/video calls as well as Telephony Service calls.
Call logs are categorized as received, outgoing, missed, or declined, and tapping an item opens the details screen for quick reconnection.
If the Contact is not saved, you can add it directly from the details screen.



# 04

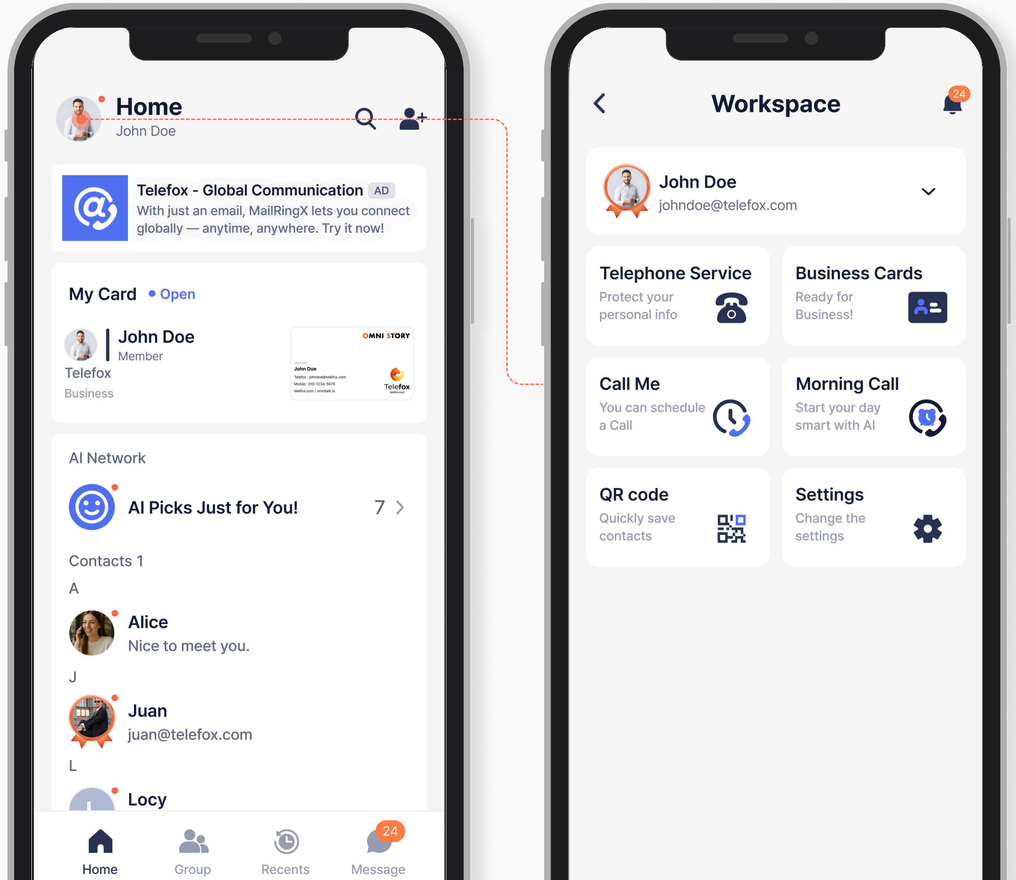
# Workspace

Account switching, access to key services,
and account & global settings

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# Workspace

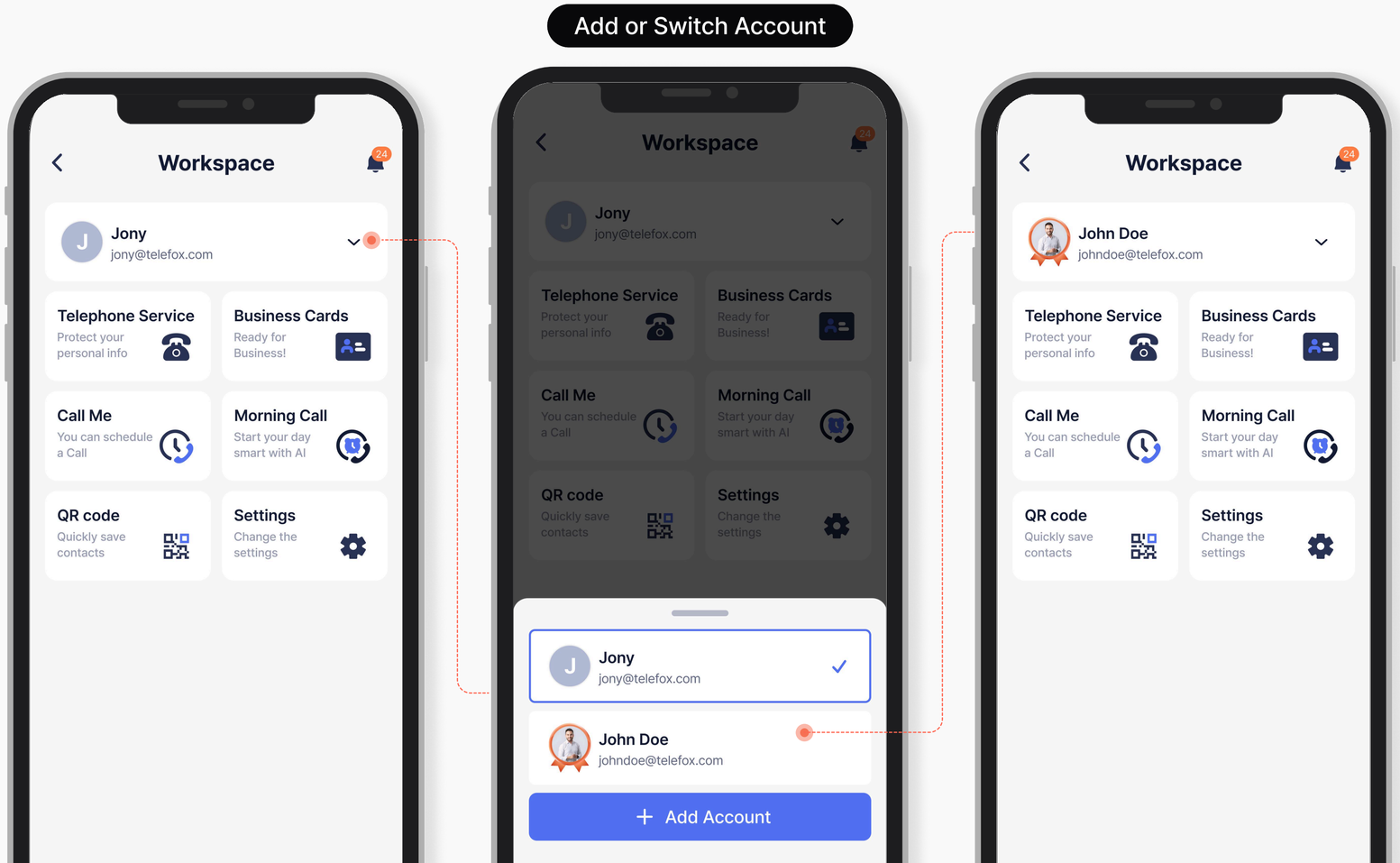
You can enter the Workspace by clicking the user profile in the top-left corner of the home screen.
The Workspace serves as a hub for Telefox's main features, allowing direct access to each service through its buttons.



Workspace

# Multi-Session

You can register up to two email accounts to separate personal and work use.
In the Workspace, you can quickly switch between accounts without logging out.



05

Workspace

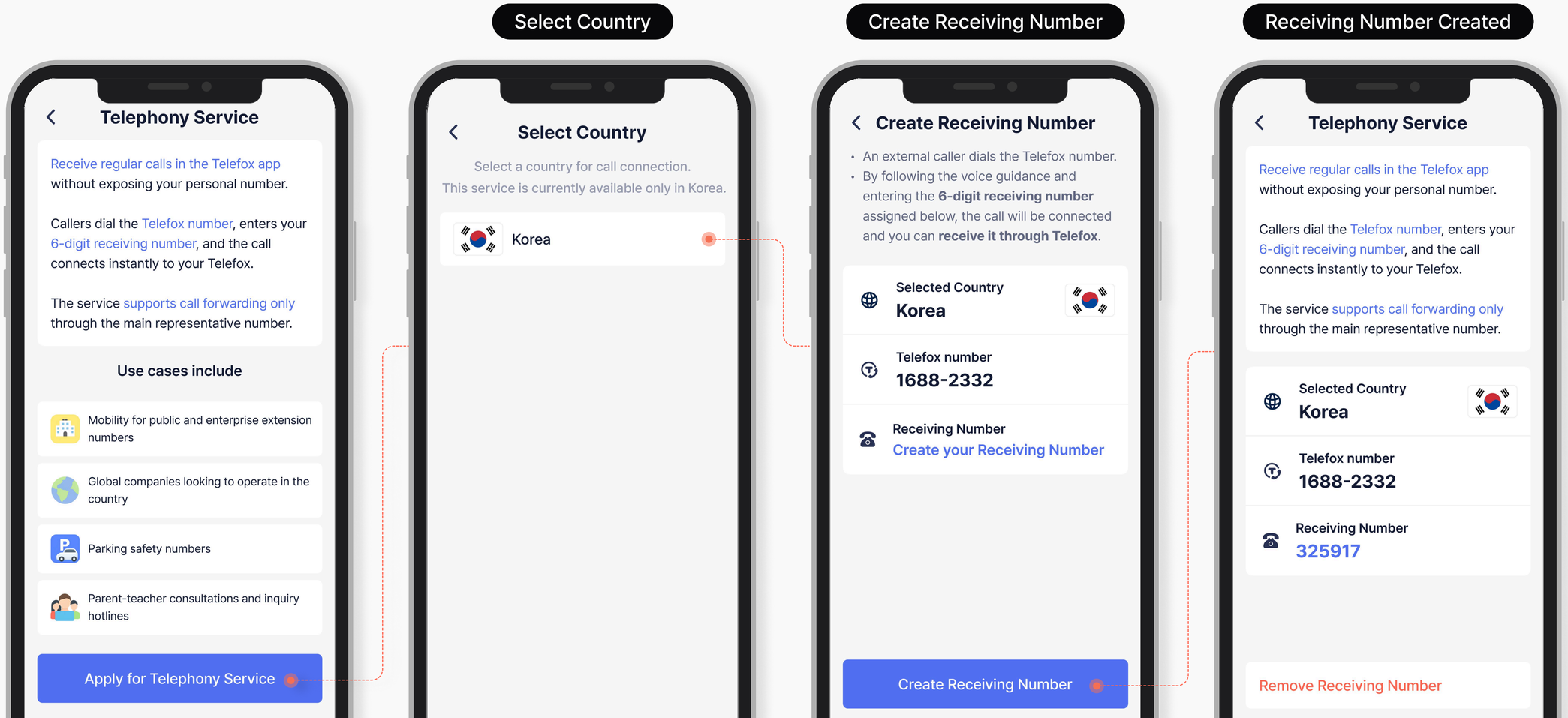
# Telephony Service

Securely connect with regular phone users through a unique code

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# Telephony Service

Telephony Service is a premium subscription feature that allows you to receive calls directly from regular phone users who do not have the Telefox app.
When you subscribe, a unique 6-digit code is issued. Callers dial the Telefox main number, enter this code, and are instantly connected.
This feature is ideal for global two-way communication or for secure calls without exposing your personal number.



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# Telephony Service Use Case

The Telephony Service can be effectively used by public institutions and enterprises to provide mobile extensions, by global companies seeking to establish a local presence in foreign markets, as a safe number for parking notices, or as a secure hotline for parent consultations.



**Safe Number for Parking**

Use as a temporary and anonymous contact number for vehicle parking situations.



**Public Institutions & Enterprises**

Provide mobile extensions for employees, ensuring accessibility without disclosing personal phone numbers.



**Parent Consultation & Hotlines**

Offer a reliable and safe channel for parent–teacher communication or dedicated hotline services.



**Global Business Expansion**

Enable overseas companies to establish a local communication channel in the target country.

06

Workspace

# Business Cards

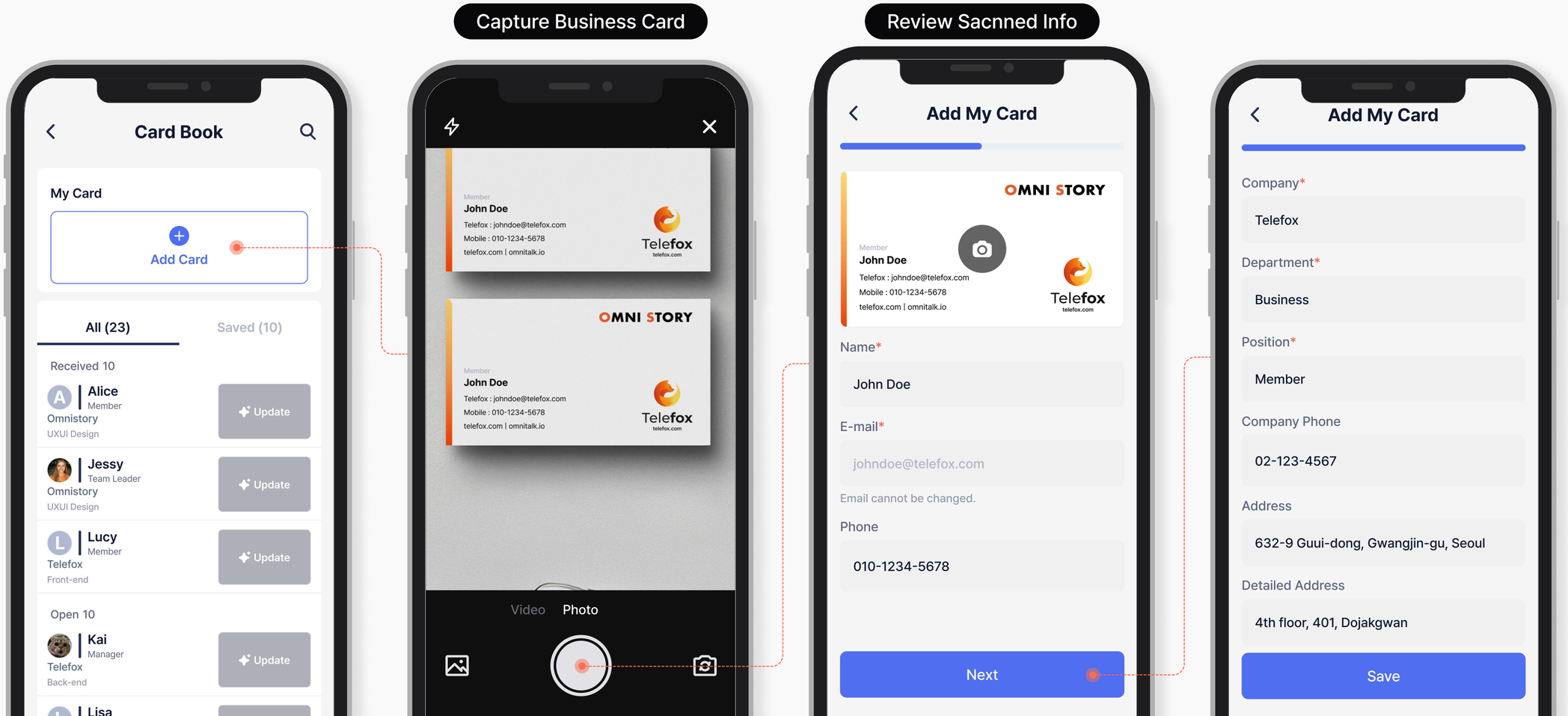
Organized business card registration
and management

Business Cards

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# Add My Business Card

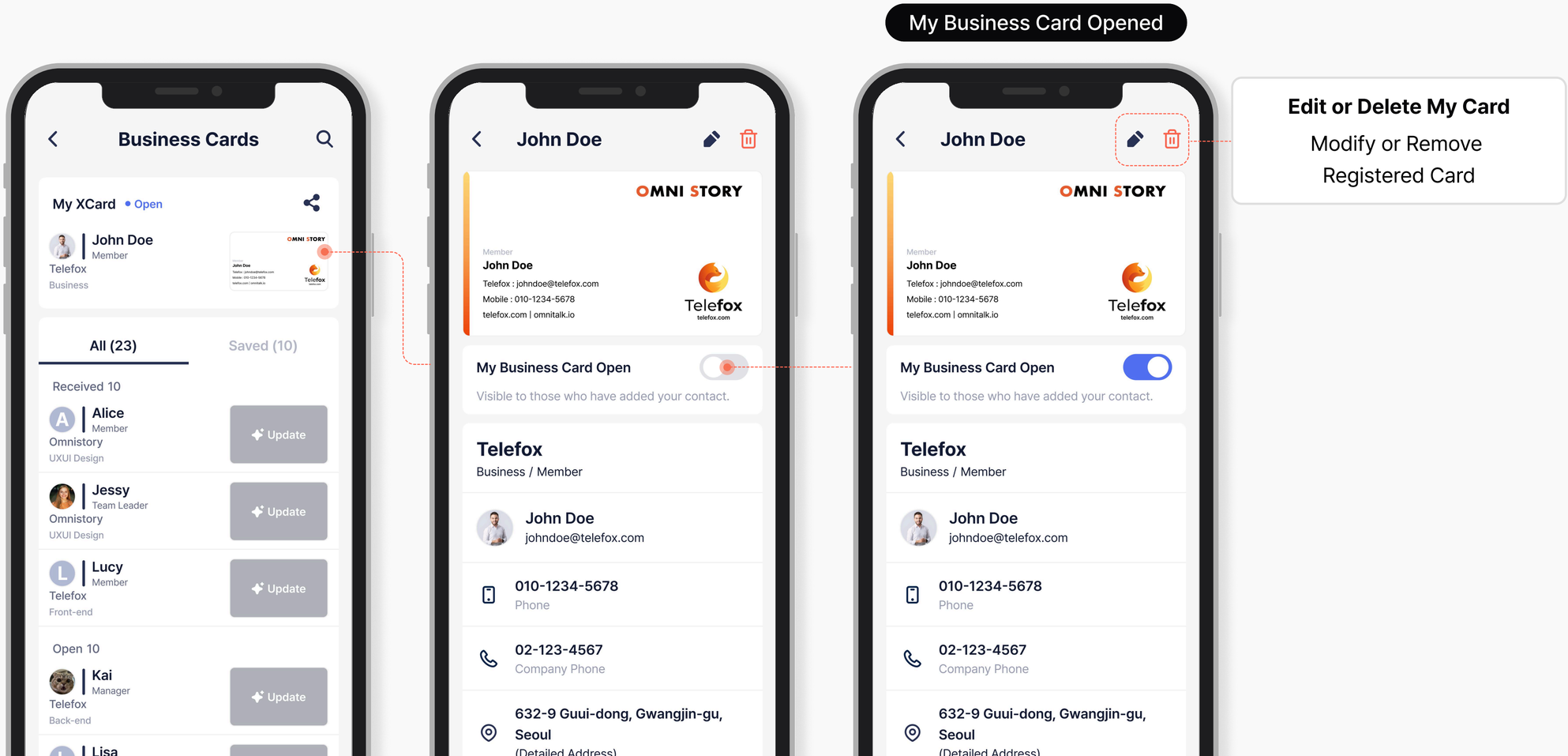
You can digitize and manage your business card by capturing it.
The scanned card is recognized through OCR, and registration is completed after reviewing and adding necessary details.



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# My Business Card Details

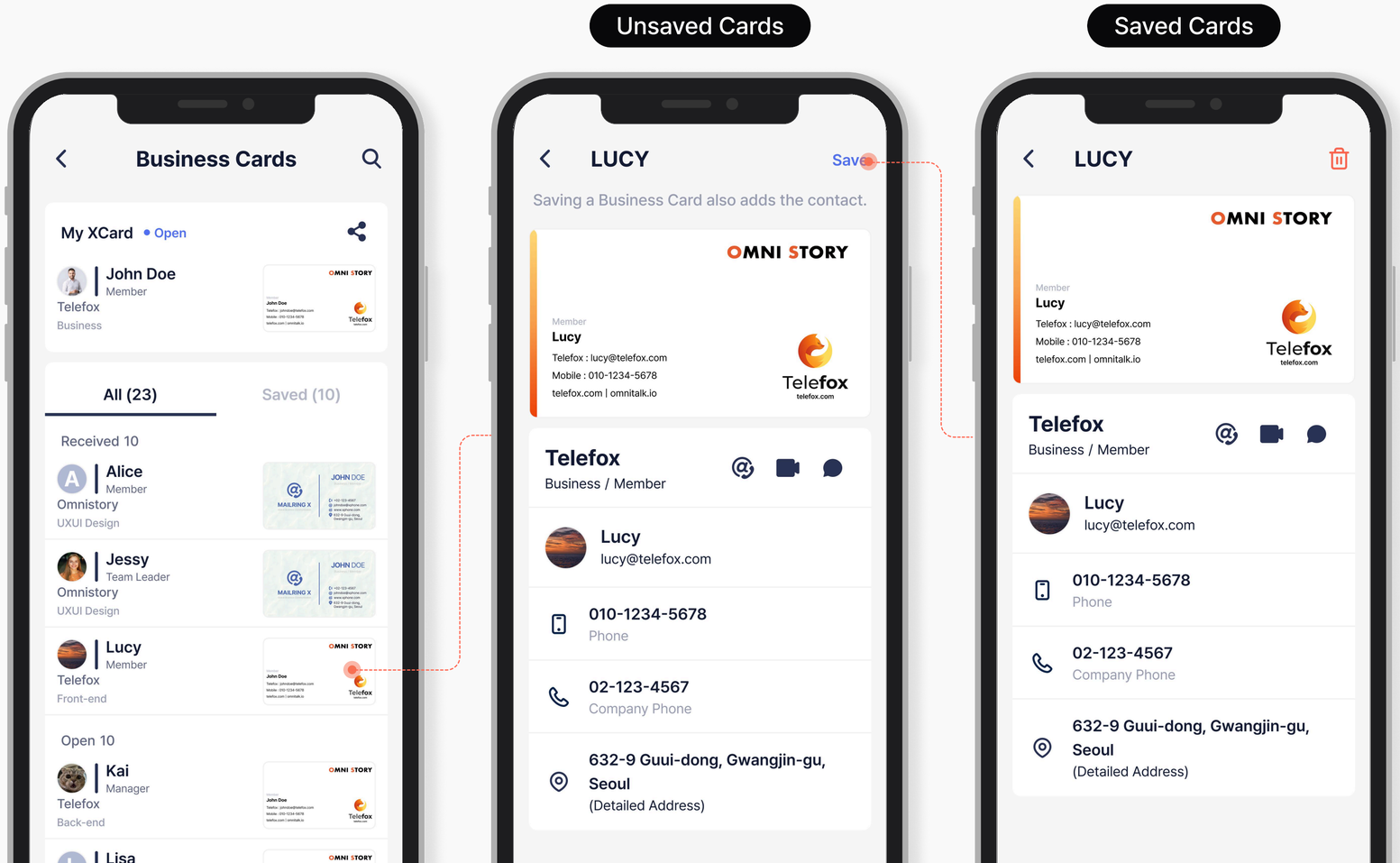
In the My Business Card detail screen, you can edit the registered card information and toggle whether to share it with users who have added you as a contact.



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# Manage Business Cards

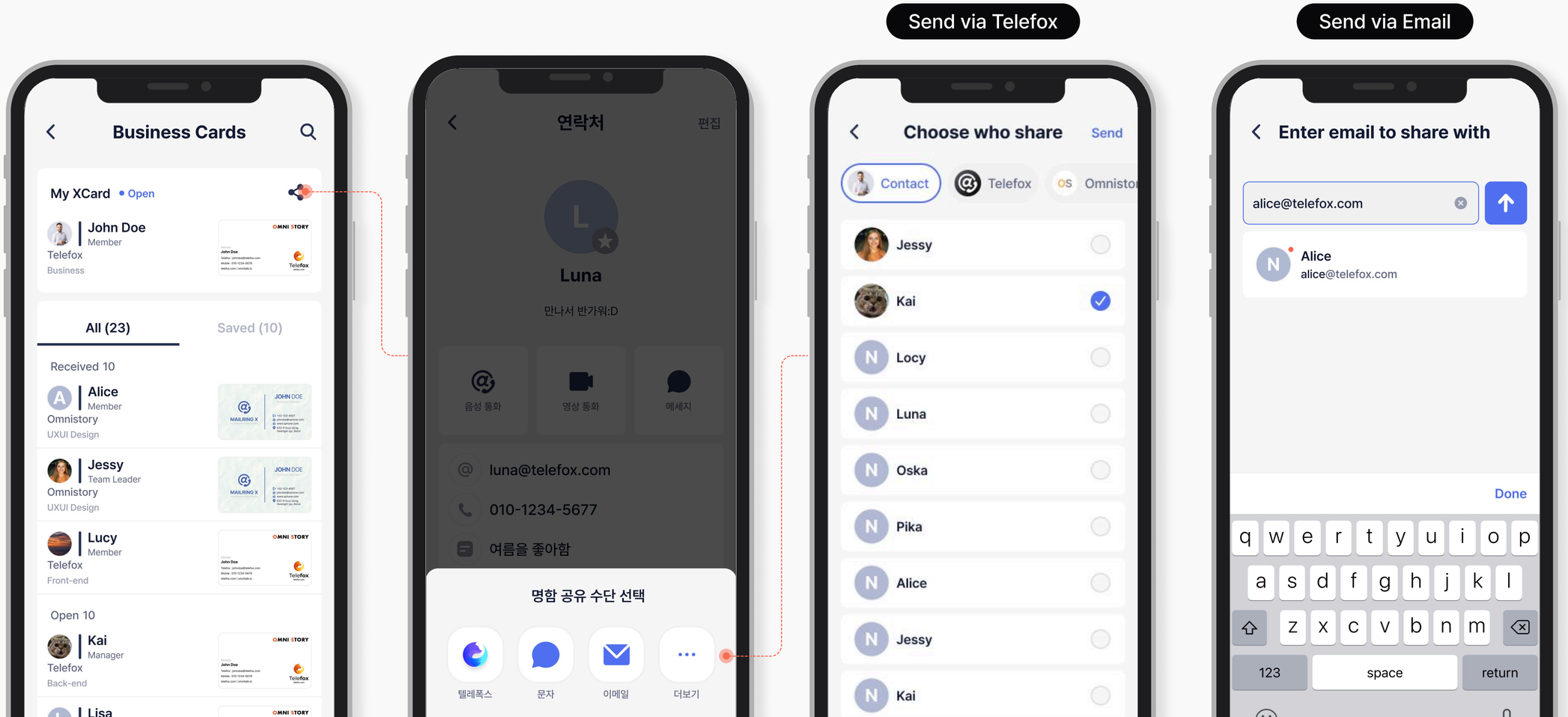
In the Card Book, business cards are organized into All Cards and Saved Cards.
All Cards include cards shared publicly or received via messages, while Saved Cards are added to the Saved category.



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# Send My Business Card

With the Send feature, you can send your business card via Telefox messages, SMS, email, or the OS sharing function.
In Telefox, you can select a contact from your list to share with, and when sending by email, your card can also be shared with non-Telefox users.



07

Workspace

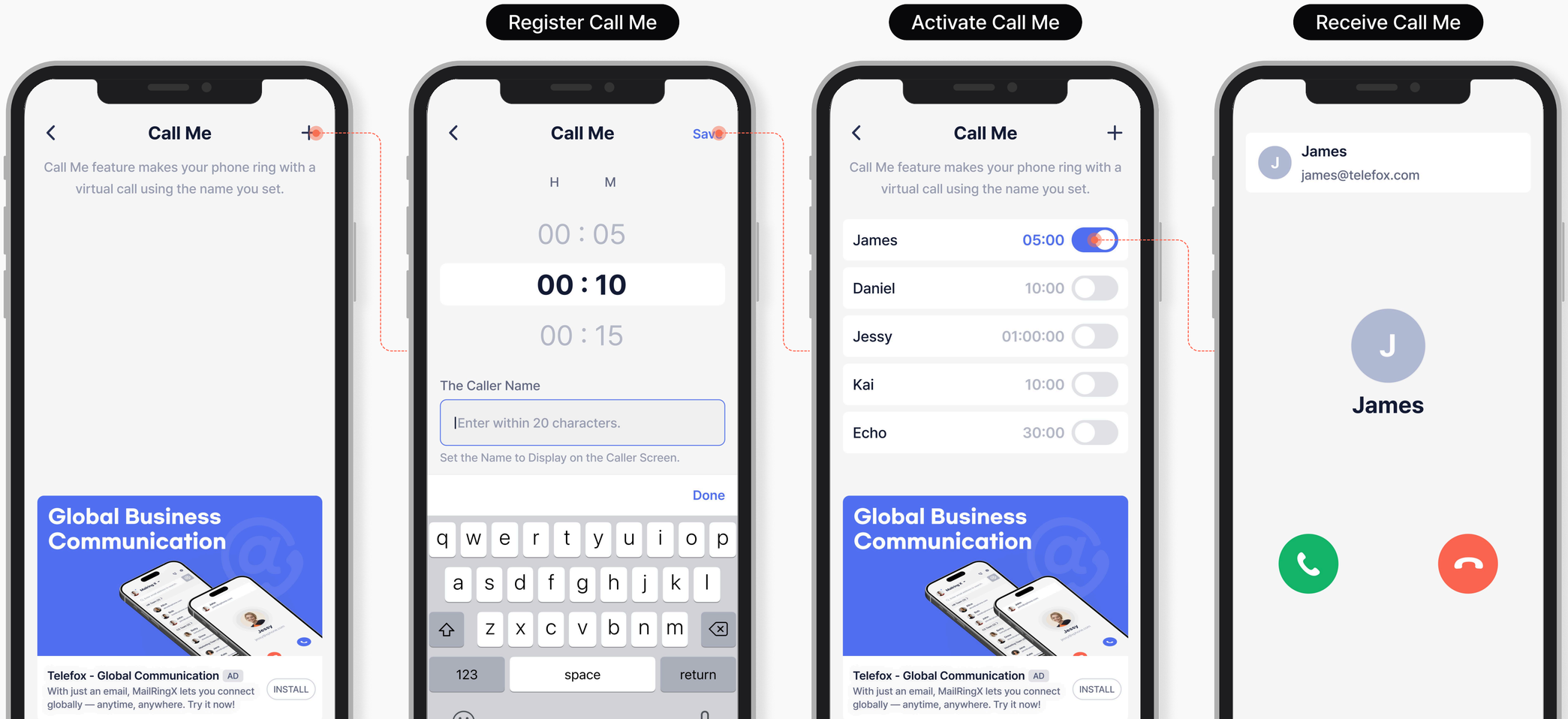
# Call Me

Receive virtual calls
with a user-defined caller name

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# Call Me

Call Me is a feature that lets you receive a virtual call based on a user-defined name and timer.
When Call Me is active and the set time is reached, a virtual call rings, allowing you to experience Telefox's calling features.



08

Workspace

# Morning Call

Start your day with AI
or a message from someone special

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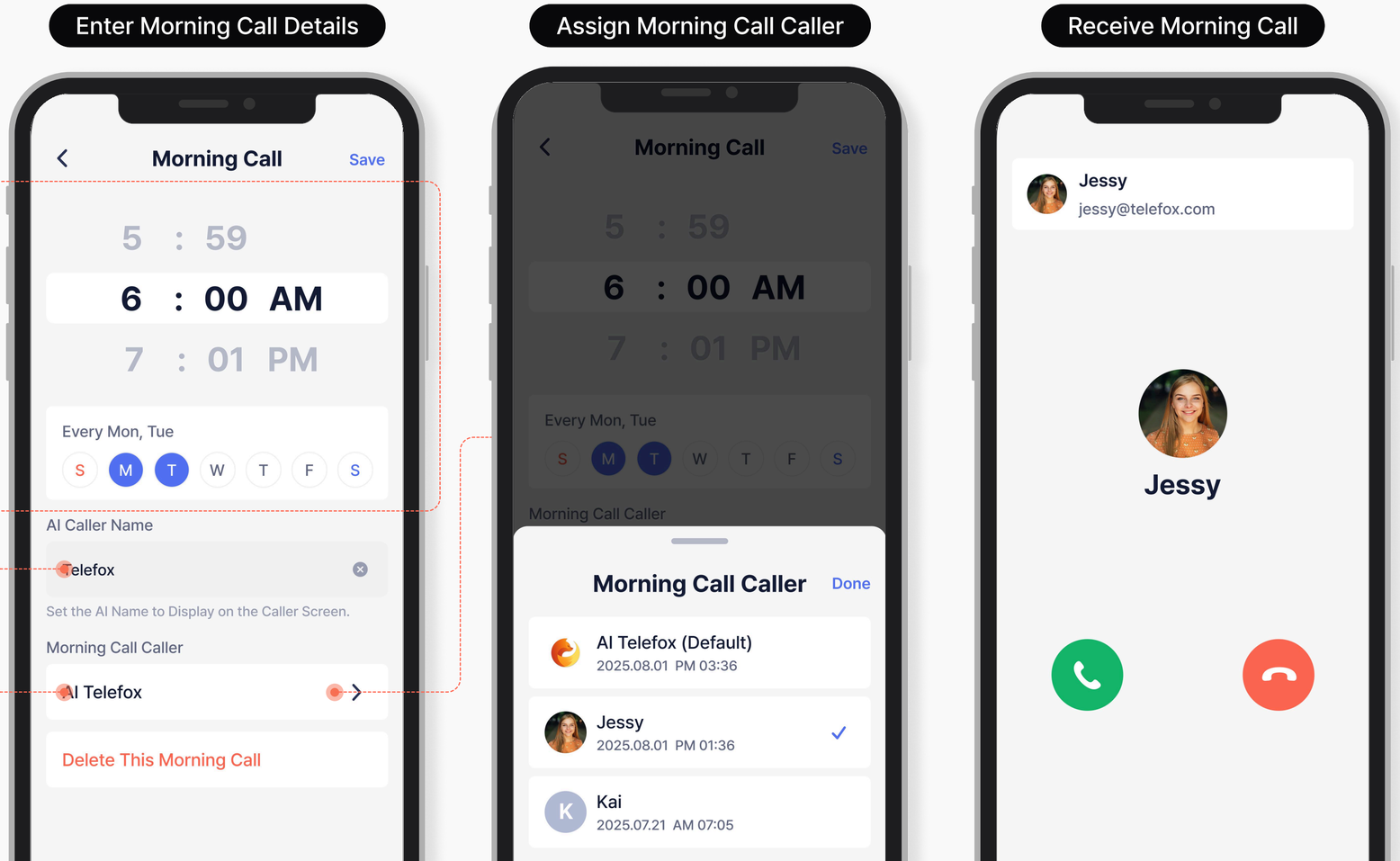
# Register Morning Call

Morning Call lets you receive a call at a set time, either with Telefox AI conversation or a voice message gifted by someone special.
You can configure the time, days, AI caller name, and caller selection. If you have received a gifted Morning Call, it appears in the caller list and can be selected. Once set, the call rings at the specified time daily, and choosing AI as the caller allows simple conversations.

**Set Time and Days**
Receive Morning Call Based on Settings

**AI Caller Name**
Set the display name when AI is chosen as the caller

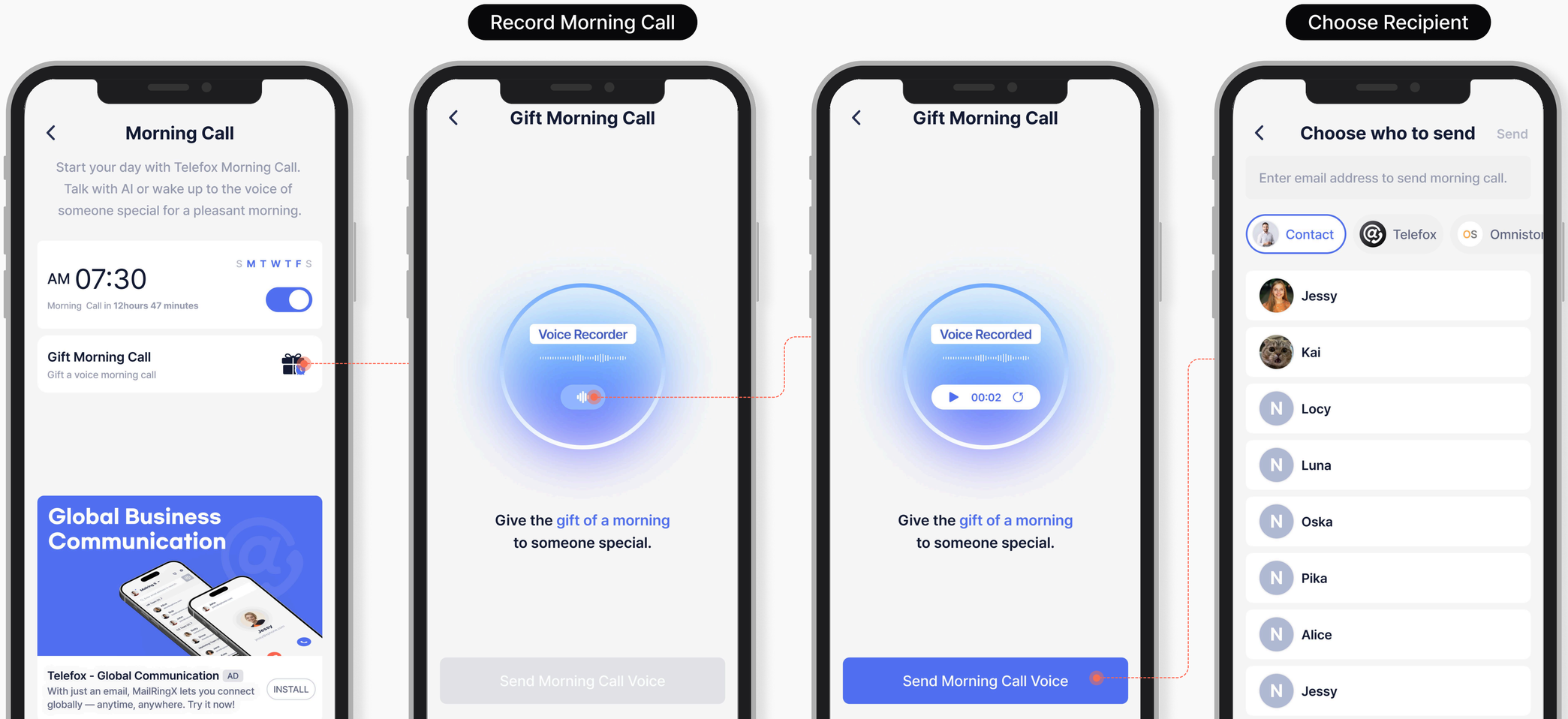
**Select Morning Call Caller**
Choose between AI or a gifted Morning Call



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# Gift a Morning Call

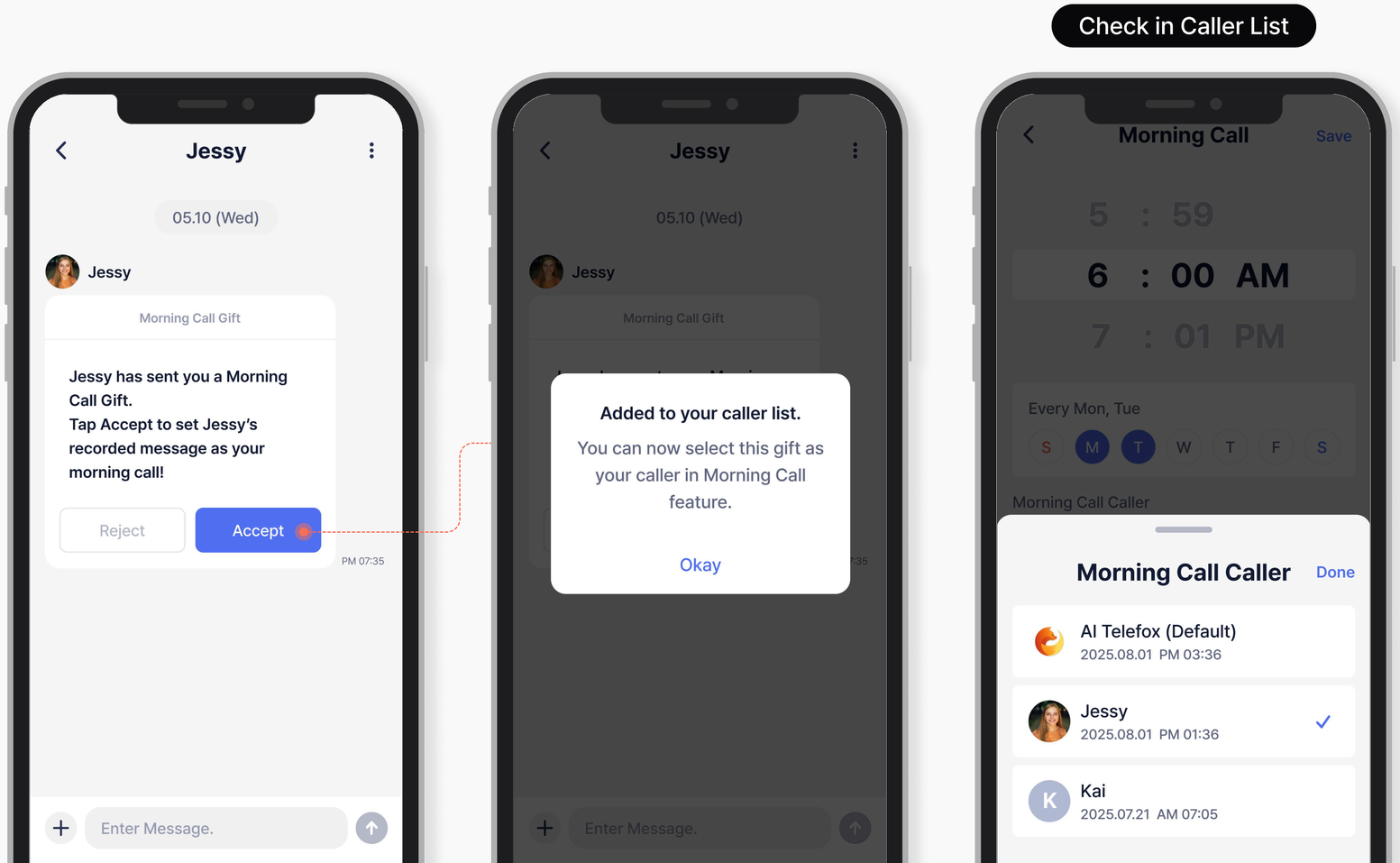
With the Morning Call Gift feature, you can record and send a voice message to another Telefox user.
The gifted message can only be accessed by setting it as the Morning Call caller, which will play at the scheduled time.



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# Accept Morning Call

When you gift a Morning Call, the recipient receives a notification message in their chat with you.
By accepting the notification, the gifted Morning Call is added to their caller list, where it can be selected as the caller in the Morning Call feature.



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Workspace

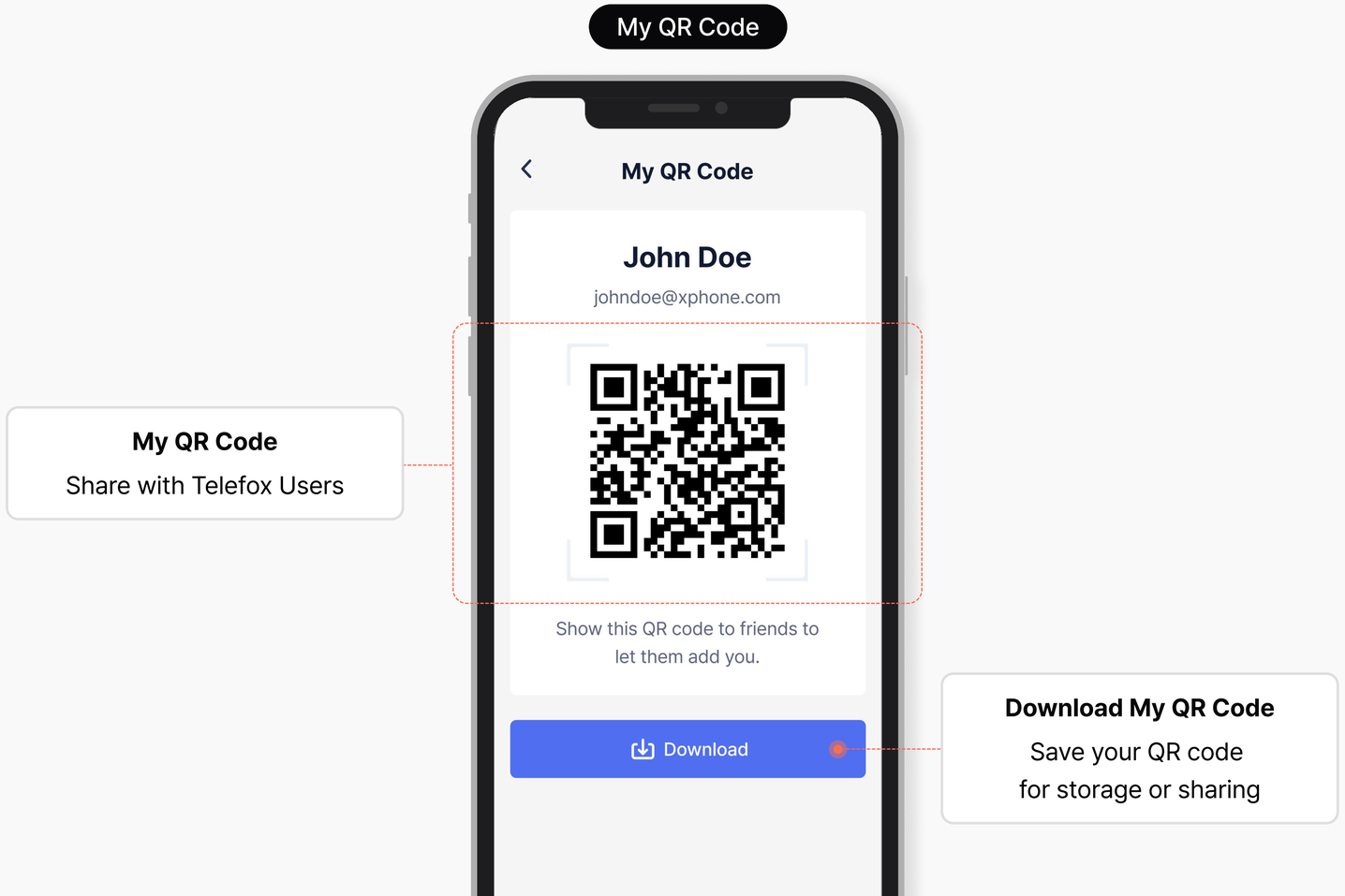
# QR Code

Quickly add friends by scanning QR codes

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# My QR Code

Telefox users can easily add friends by scanning each other’s QR codes.
QR codes can be downloaded as images and used anywhere to display your contact information, such as on business cards or vehicle notices.



10

Workspace

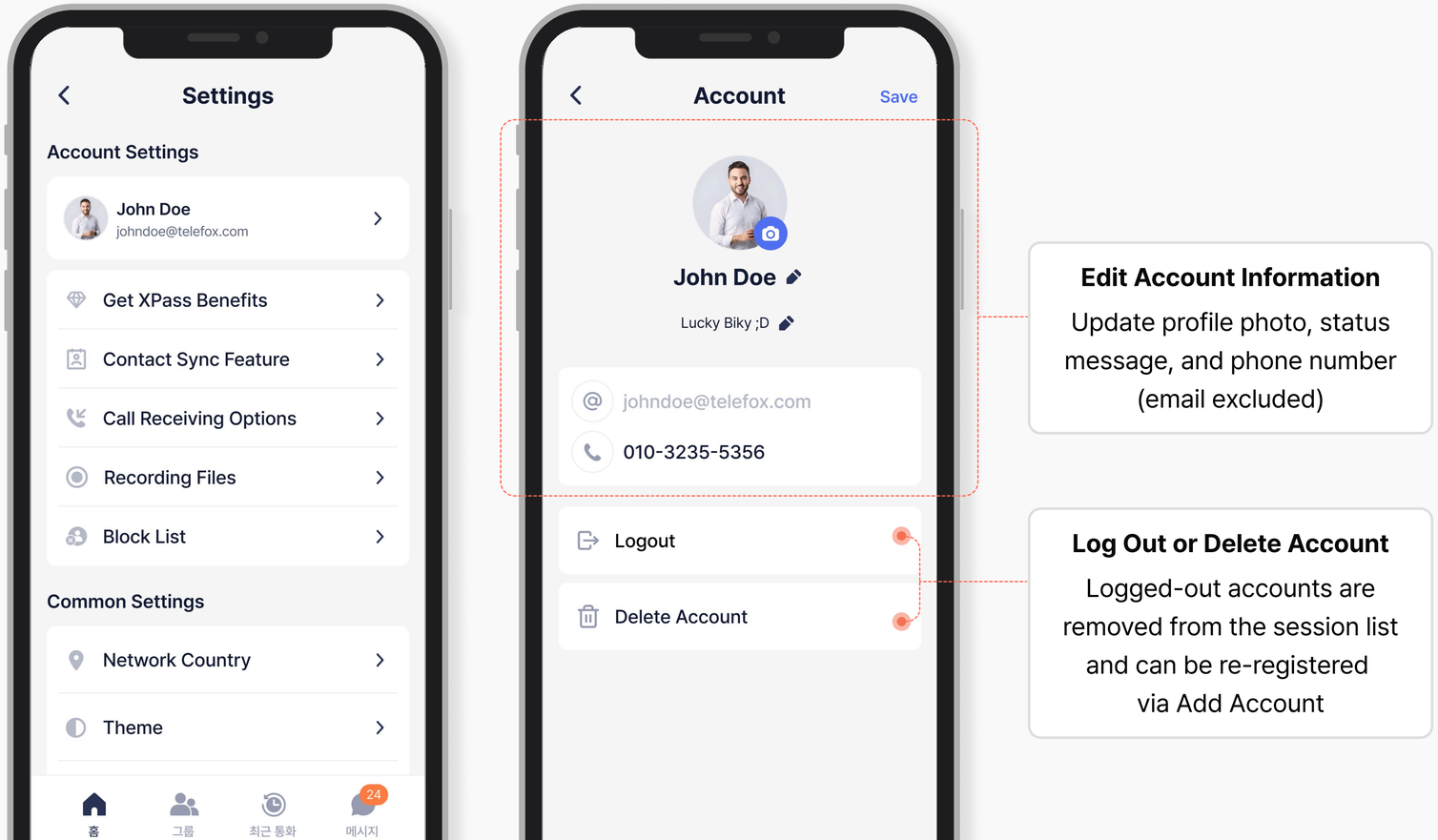
# Settings

Manage current session account
and device-wide settings

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# Update Account Information

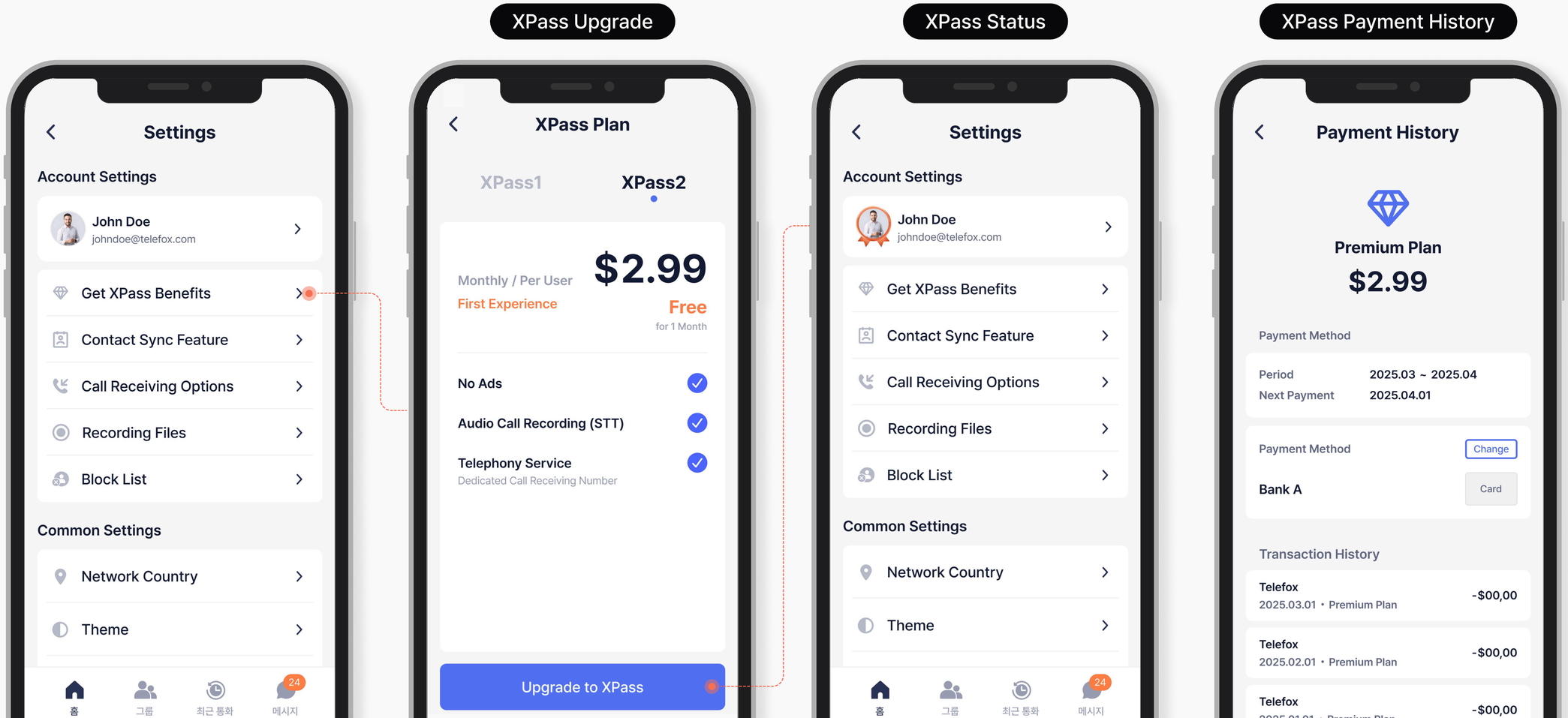
You can edit account information except for the email of the currently selected session.
Profile photo, status message, and phone number can be updated. When logging out, the account is removed from the session list, and it can be re-registered later through the Add Account feature.



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# Get XPass Benefits

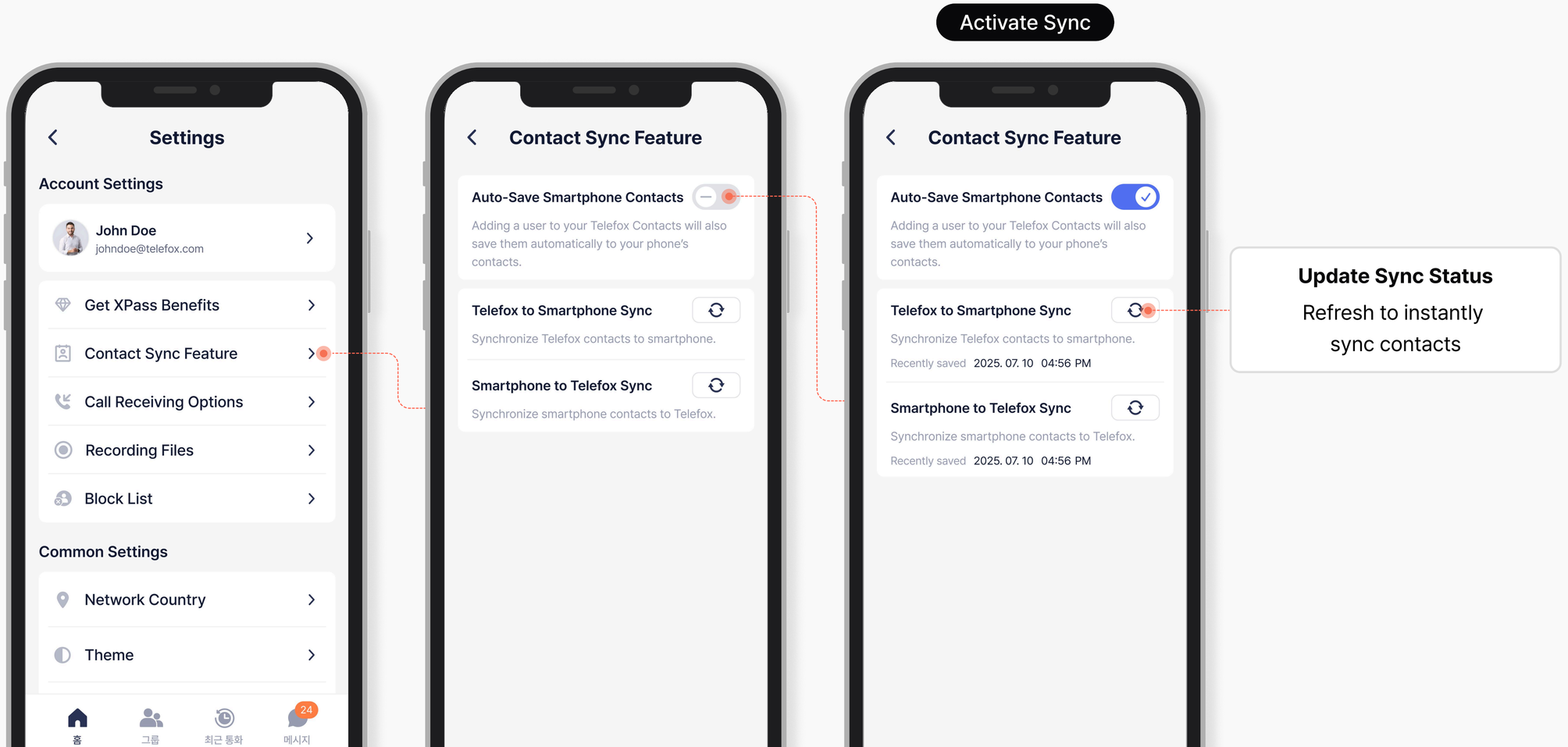
Upgrading to XPass unlocks extended Telefox features. Additional benefits include ad removal, voice call recording with STT, and access to the Telephony Service. You can check XPass activation status in your account profile.



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# Contact Sync

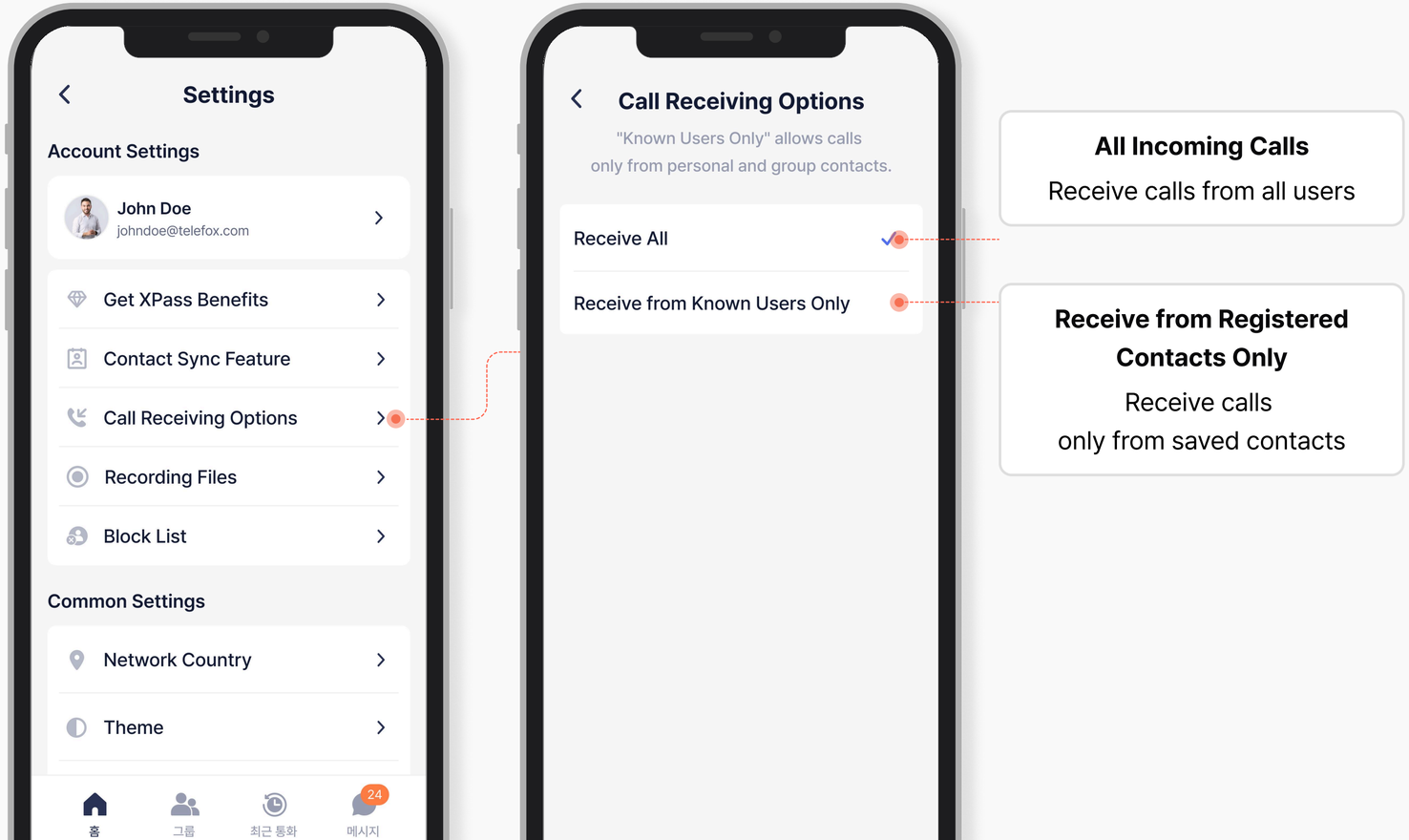
You can easily enable the feature with a toggle button to quickly import contacts saved on your phone into Telefox.
Two-way synchronization is supported, allowing you to sync Telefox contacts to your phone’s address book or import phone contacts into Telefox.
Pressing the refresh button updates immediately to the latest state, with the last sync time shown on each button.



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# Call Receiving Options

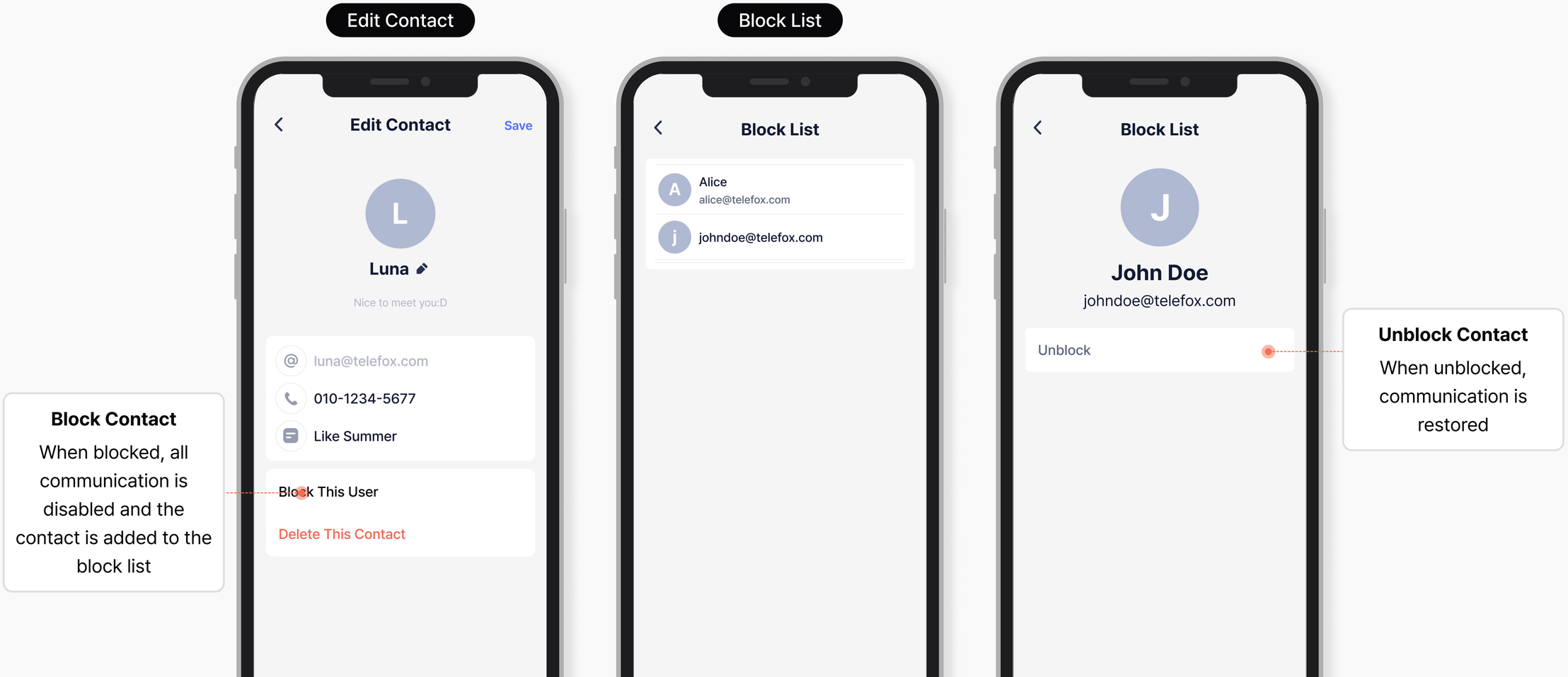
This feature lets you define the range of calls you can receive in Telefox.
When set to receive only from registered contacts, you will only get calls from users saved in your personal or group contacts.



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# Block List

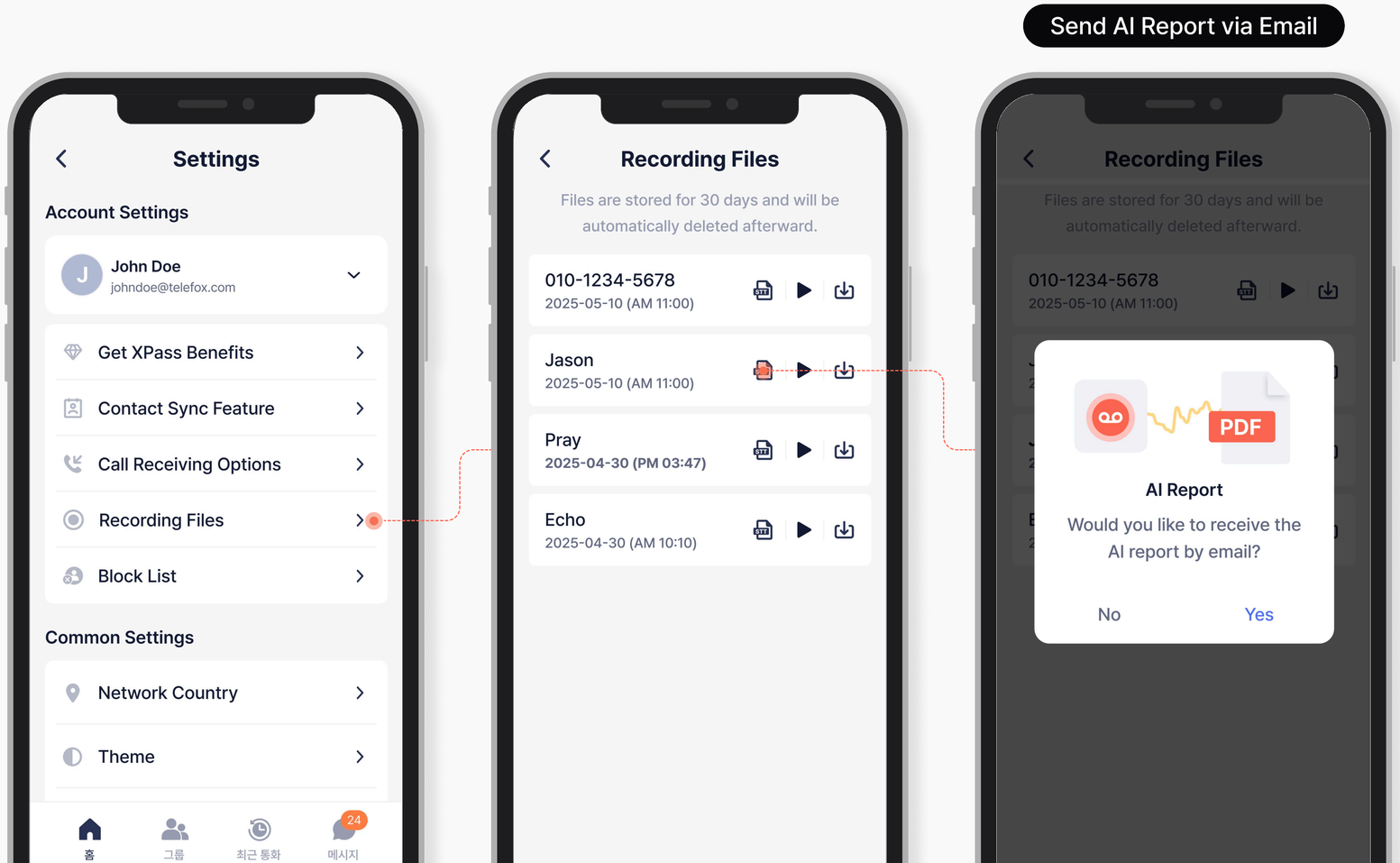
This screen allows you to manage blocked contacts.
You can block a user from the contact detail edit menu, and unblocking will restore the ability to receive all communication from that user.



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# Recording Files

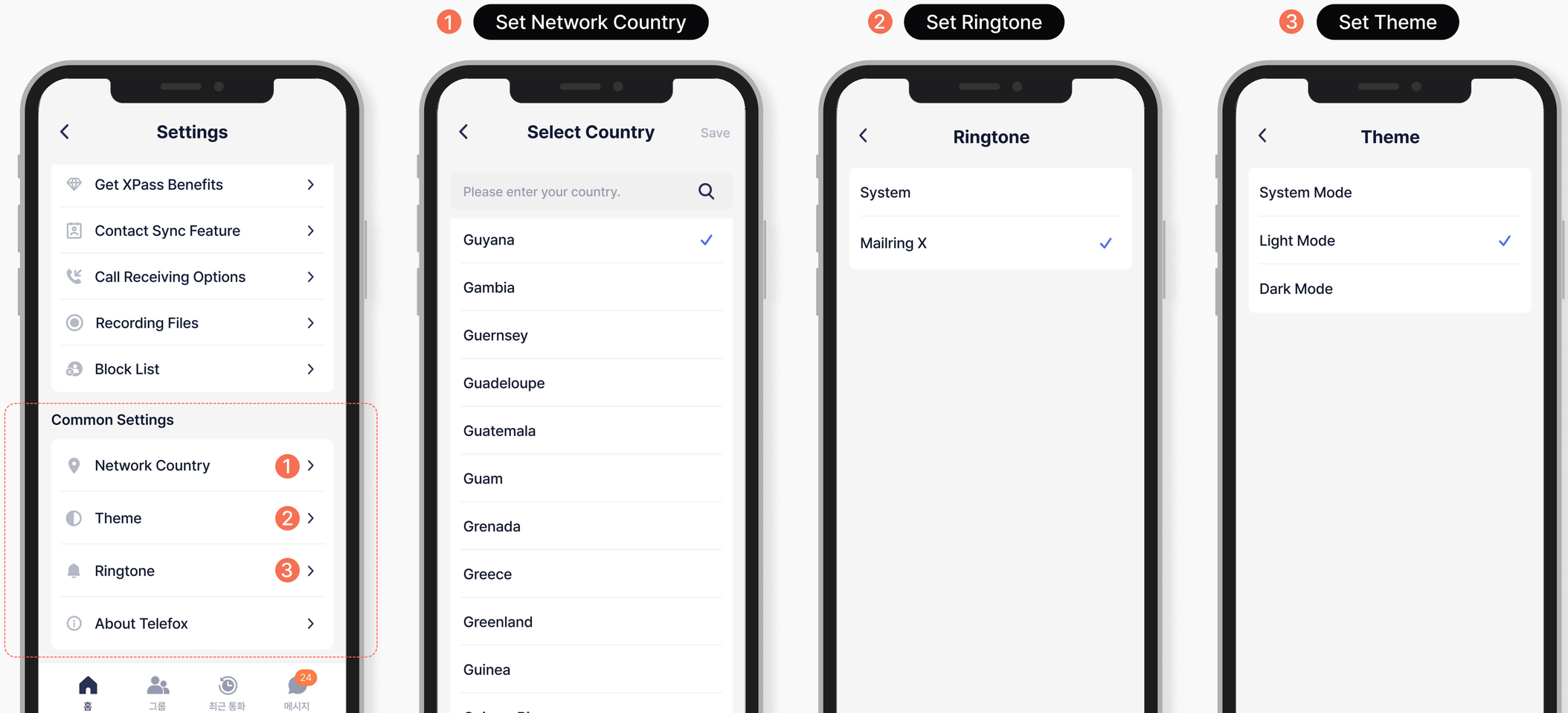
In Recording Files, you can view the list of voice call recordings available as part of the XPass benefits.
For regular Telefox calls, the contact's name is displayed, while unsaved contacts or Telephony Service calls show the phone number.
By pressing the STT button, you can receive an AI Report of the transcribed call via email.



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# Common Settings

In Common Settings, you can configure network region, ringtone, and theme.



# 11

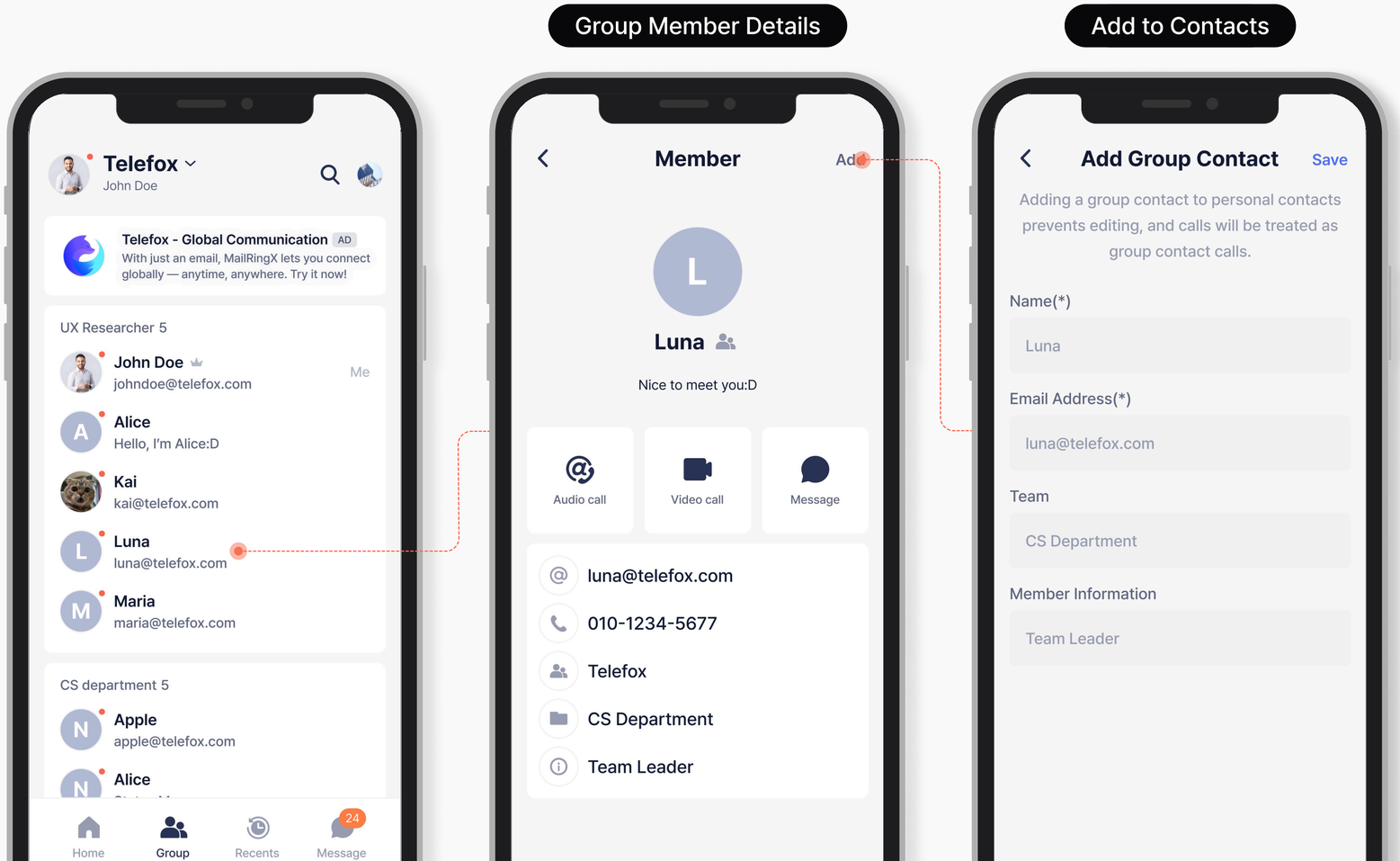
# Group

Group list, group calls, and group chats

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# Member Details & Add to Contacts

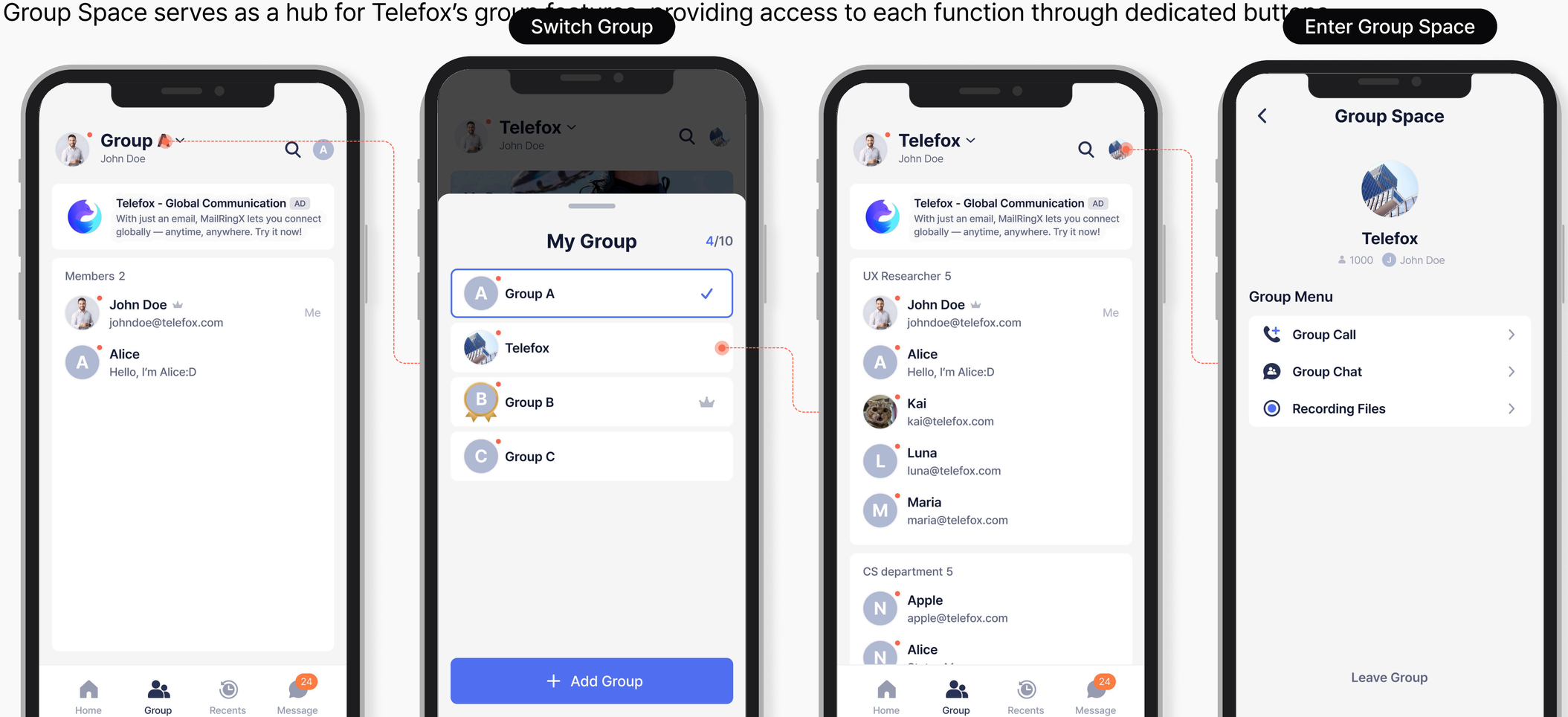
In the group screen, you can view members organized by team.
Group members can be added to your personal contacts, but their information cannot be edited. Added group contacts are marked with an icon next to their name, and calls with them are treated as group contact calls.



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# Group Space (Member)

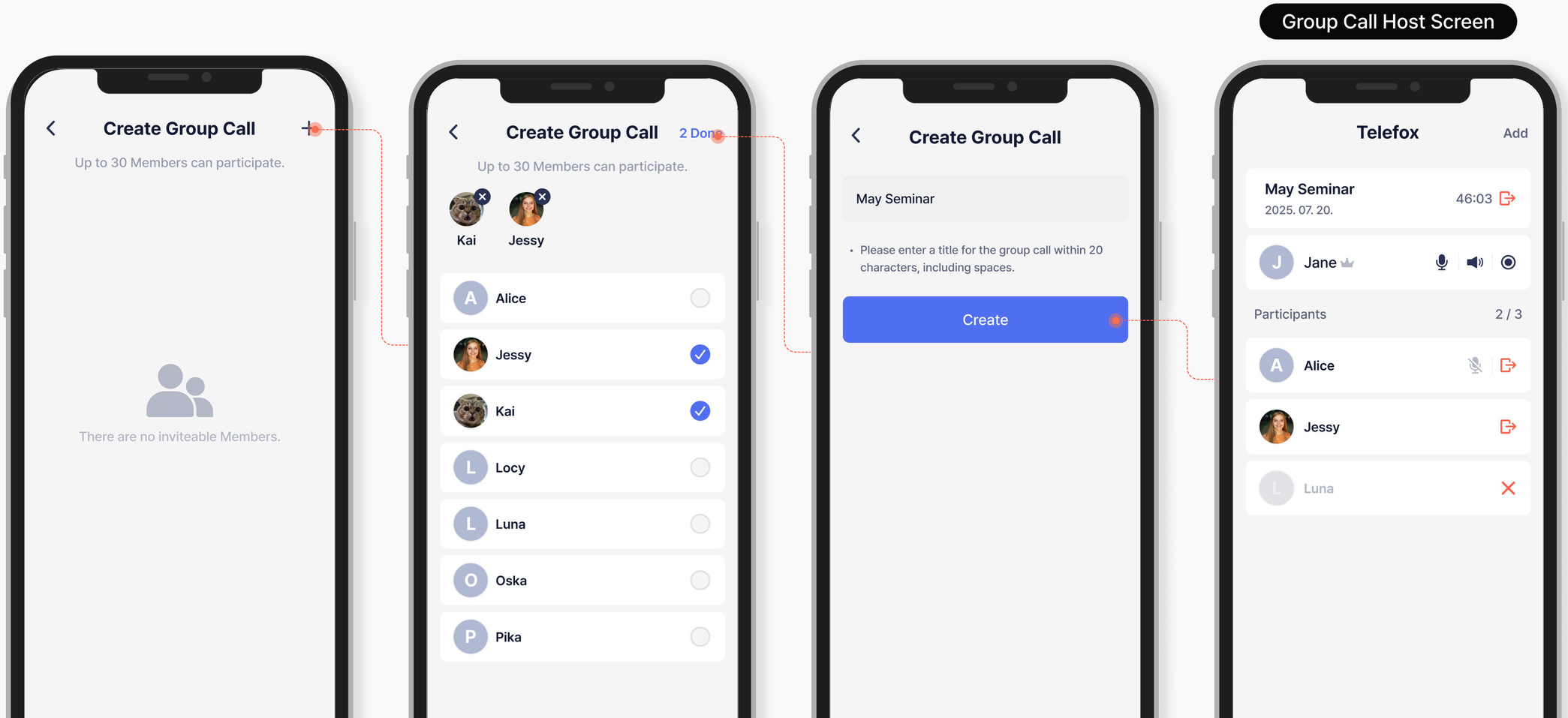
You can enter the 호개ㅕ ㅐspace by clicking the user profile in the top-left corner of the home screen.
Clicking the group name in the top-left opens a bottom sheet to switch to another group, while clicking the group profile in the top-right takes you to the Group Space of the selected group.
The Group Space serves as a hub for Telefox's grou features, providing access to each function through dedicated butt ns.



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# Create Group Call

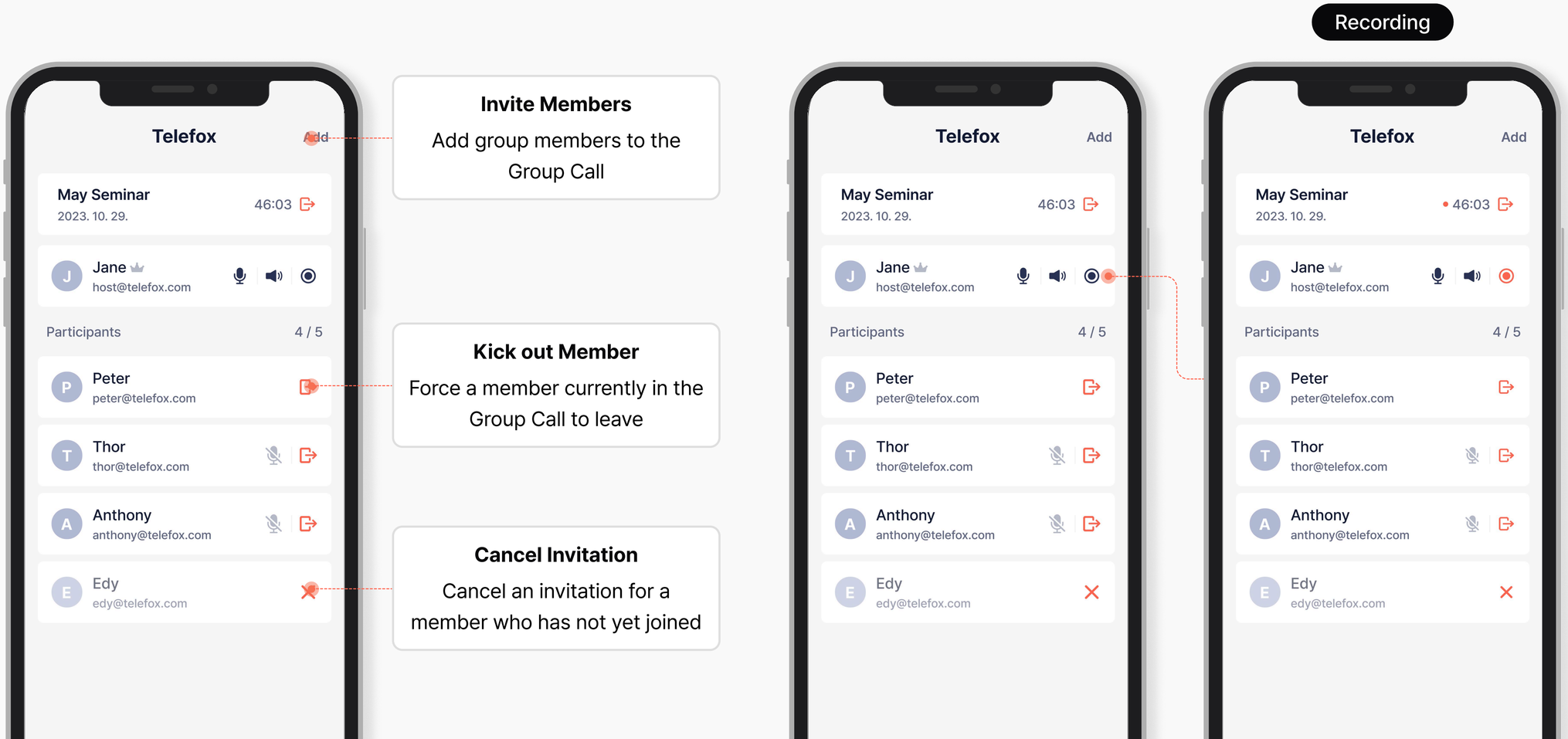
Group Call allows group members to communicate freely by voice. Each group can create up to 10 group calls, with up to 30 participants per call. The creator has host privileges, and invited members receive an invitation notification.



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# Group Call Host Features

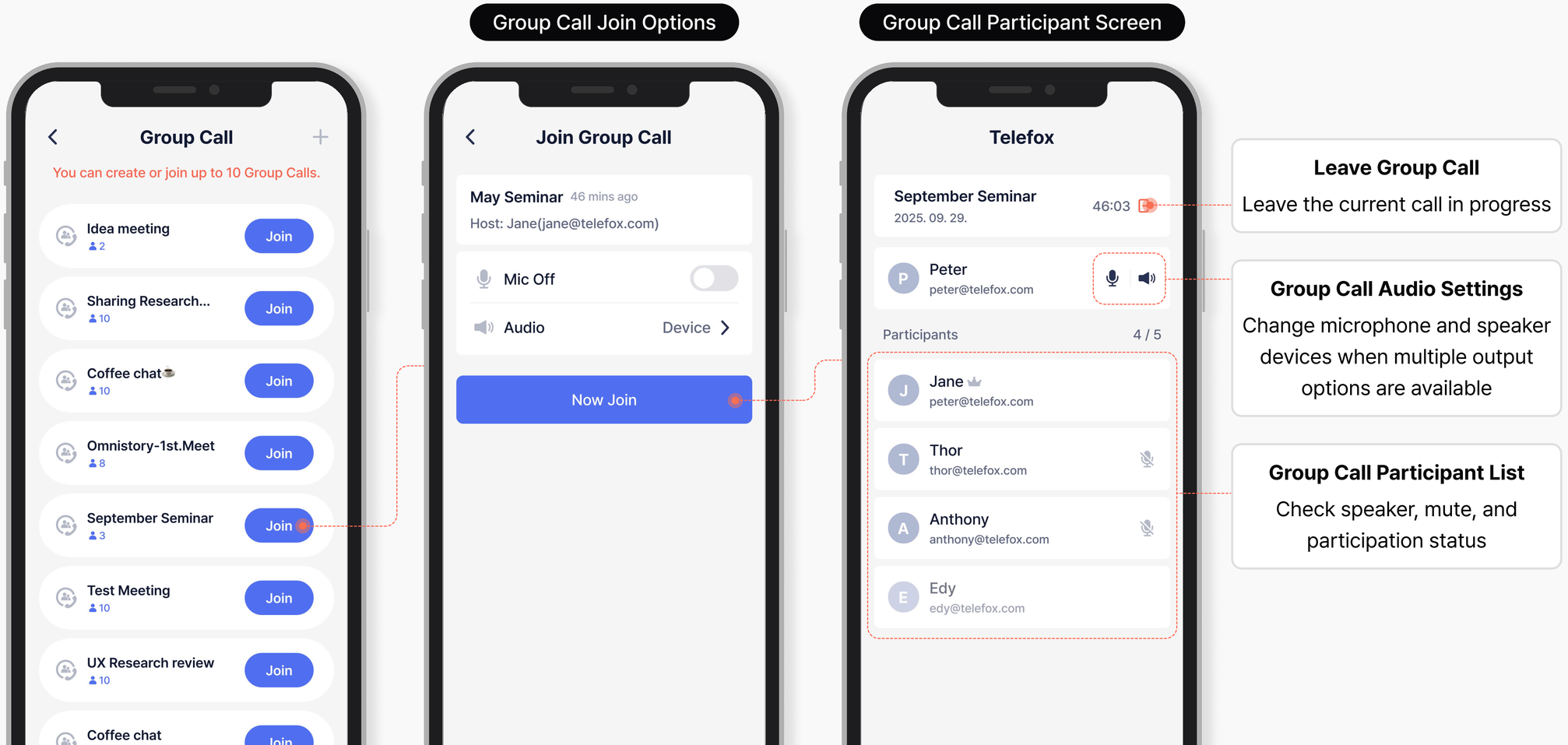
The Group Call host can invite additional members, cancel invitations for those who have not joined, or remove active participants.
The host can also record the call, and recorded files are saved in the Group Space recording list. During recording, all participants see a notification indicating that recording is in progress.



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# Join Group Call

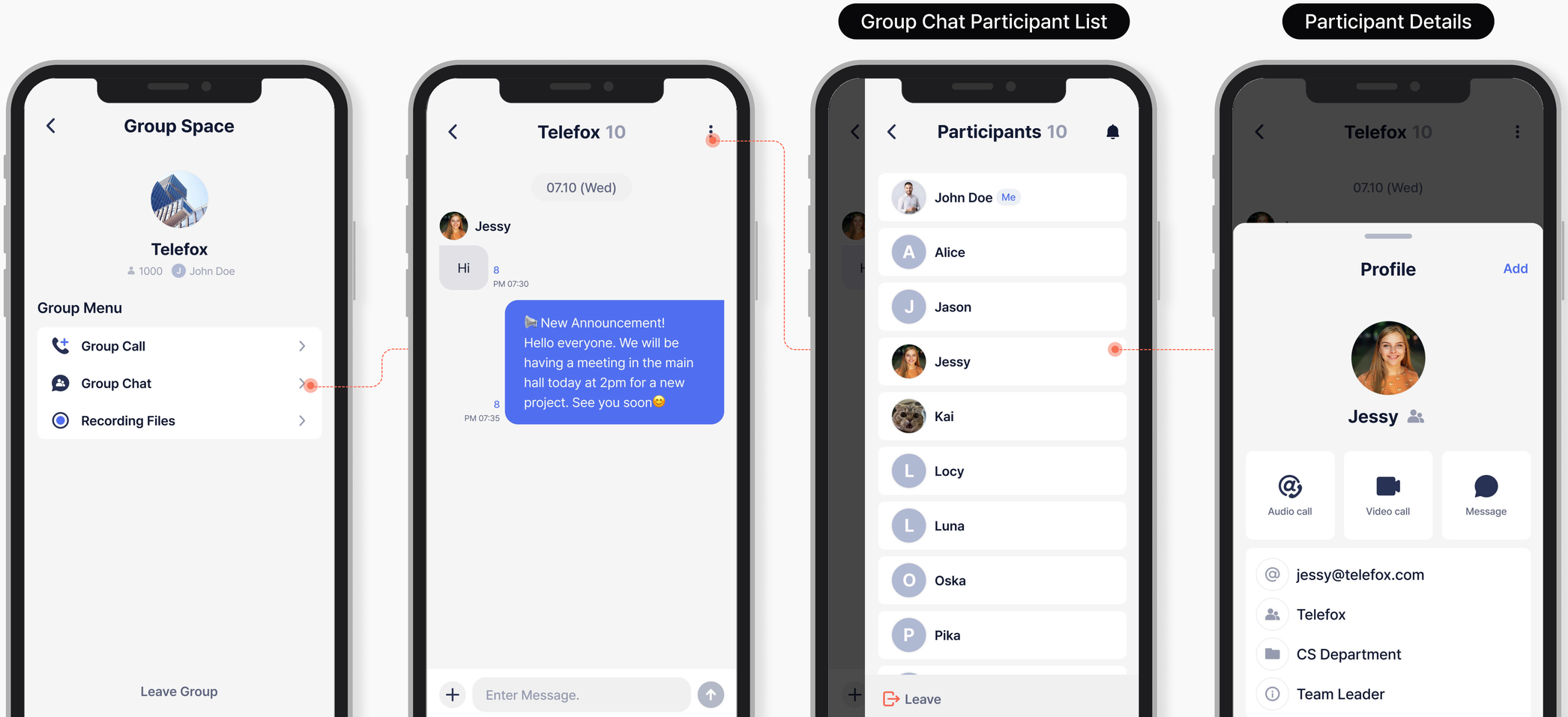
In the Group Call menu, you can see the list of available calls and choose mute status and audio output before joining.
In the participant screen, your information is displayed at the top and the speaker/participant status at the bottom, with audio settings adjustable even during the call.



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# Group Chat

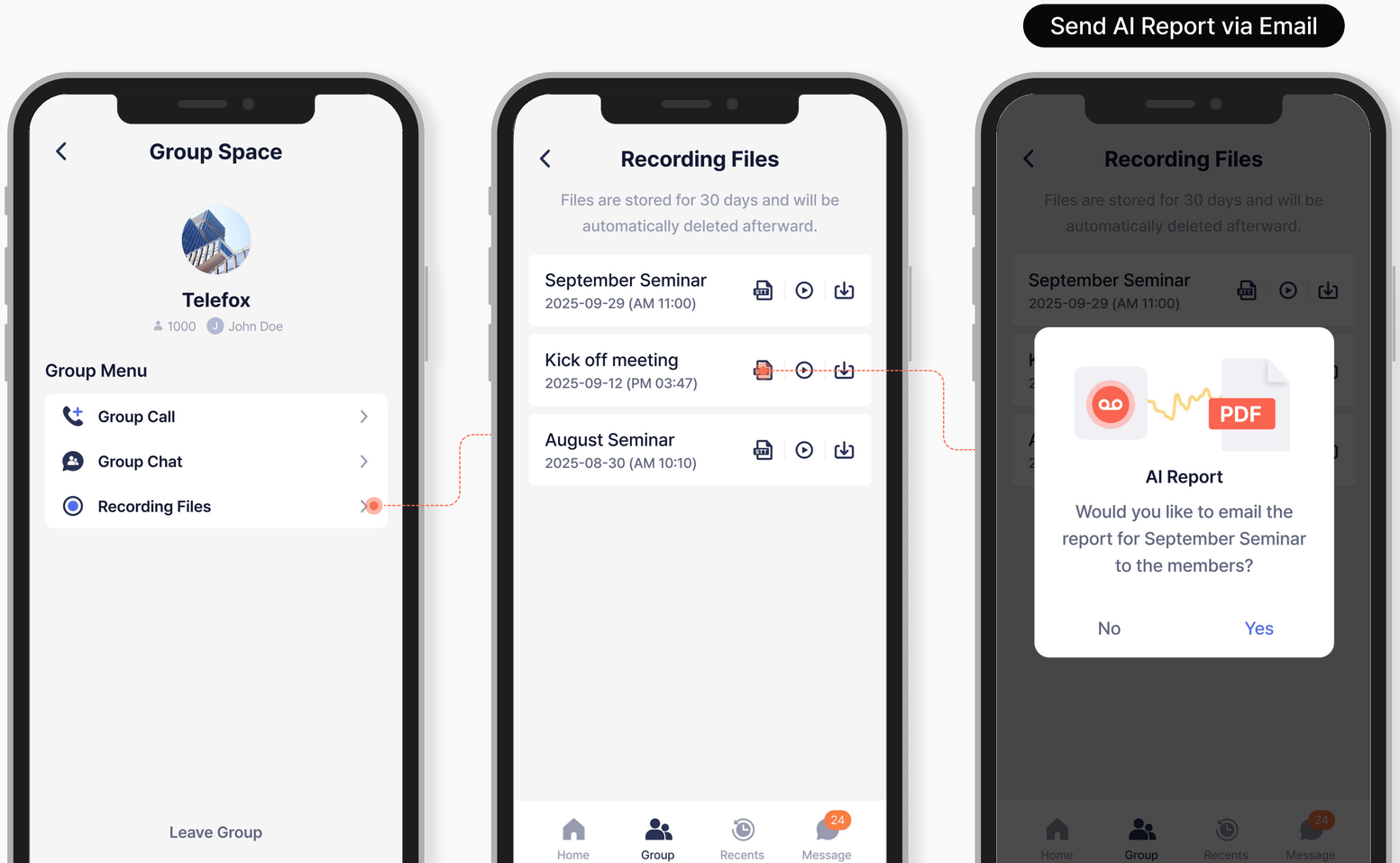
Group Chat is a feature where all group members can participate, allowing announcements and shared information to be delivered to everyone. Each group has one Group Chat, and if there is chat history, it can also be accessed from the Messages tab.



Telefox

# Recording Files

In Recording Files, you can view the list of Group Call recordings available as part of the Premium benefits.
From the group call list, pressing the STT button sends an AI Report transcribing the call into text to the email addresses of all invited group members.



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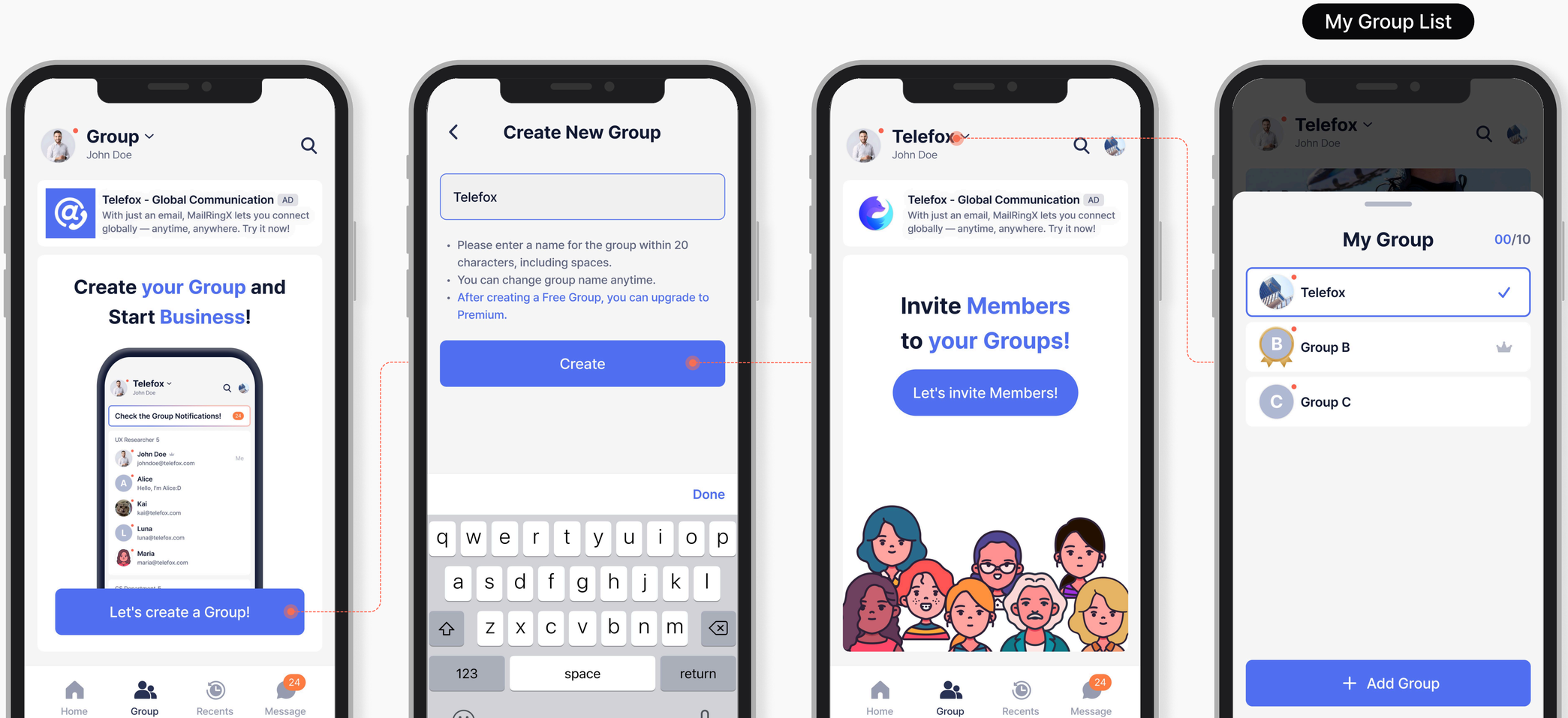
# Group Management

Admin features for group owners

Telefox

# Create GroupCreate Group

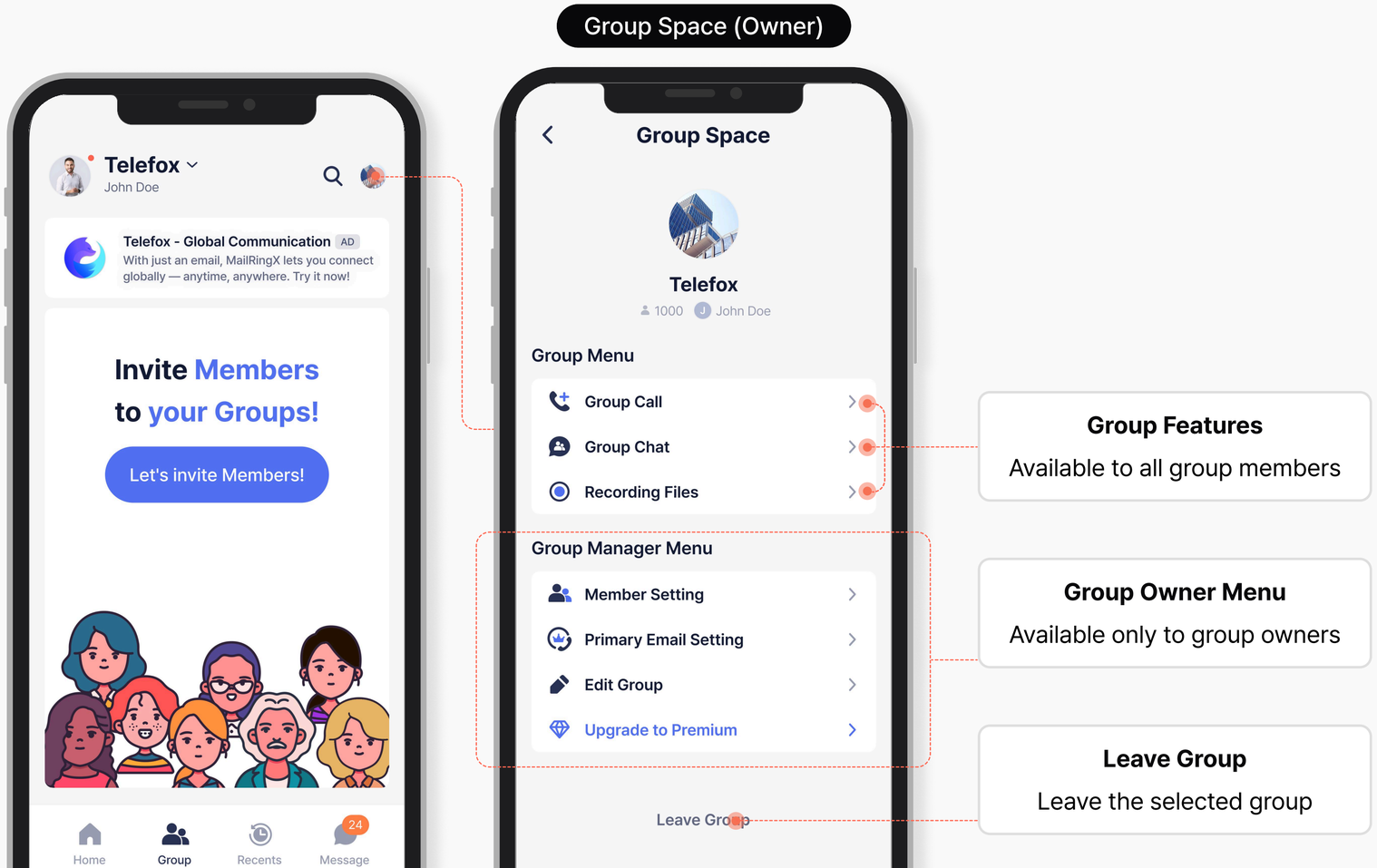
If no group has been created, you can create a new one by clicking the Group selection button at the bottom or top-left of the screen.
The button also displays the list of groups you belong to, allowing you to switch by tapping a group or create a new one using the Add Group option at the bottom. Each account can create up to 10 groups.



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# Group Space (Owner)

Clicking the group profile in the top-right corner of the group screen takes you to the Group Space.
The Group Space serves as a hub for Telefox's group features, providing access to various functions through dedicated buttons.
For group owners, an additional Owner menu is available to manage the group.

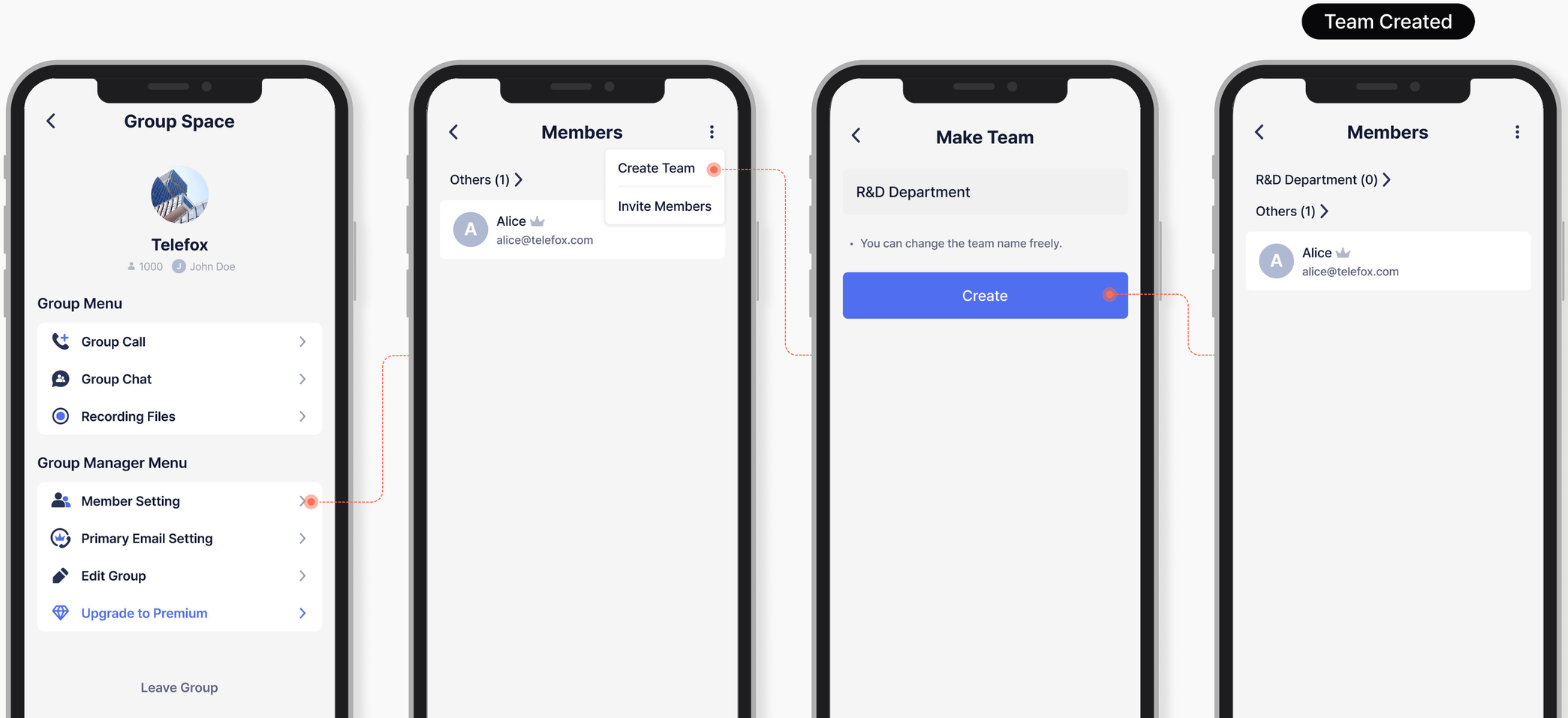


Group Management

Telefox

# Create Team

In the group feature, you can create teams to show member affiliations and build an organizational structure.

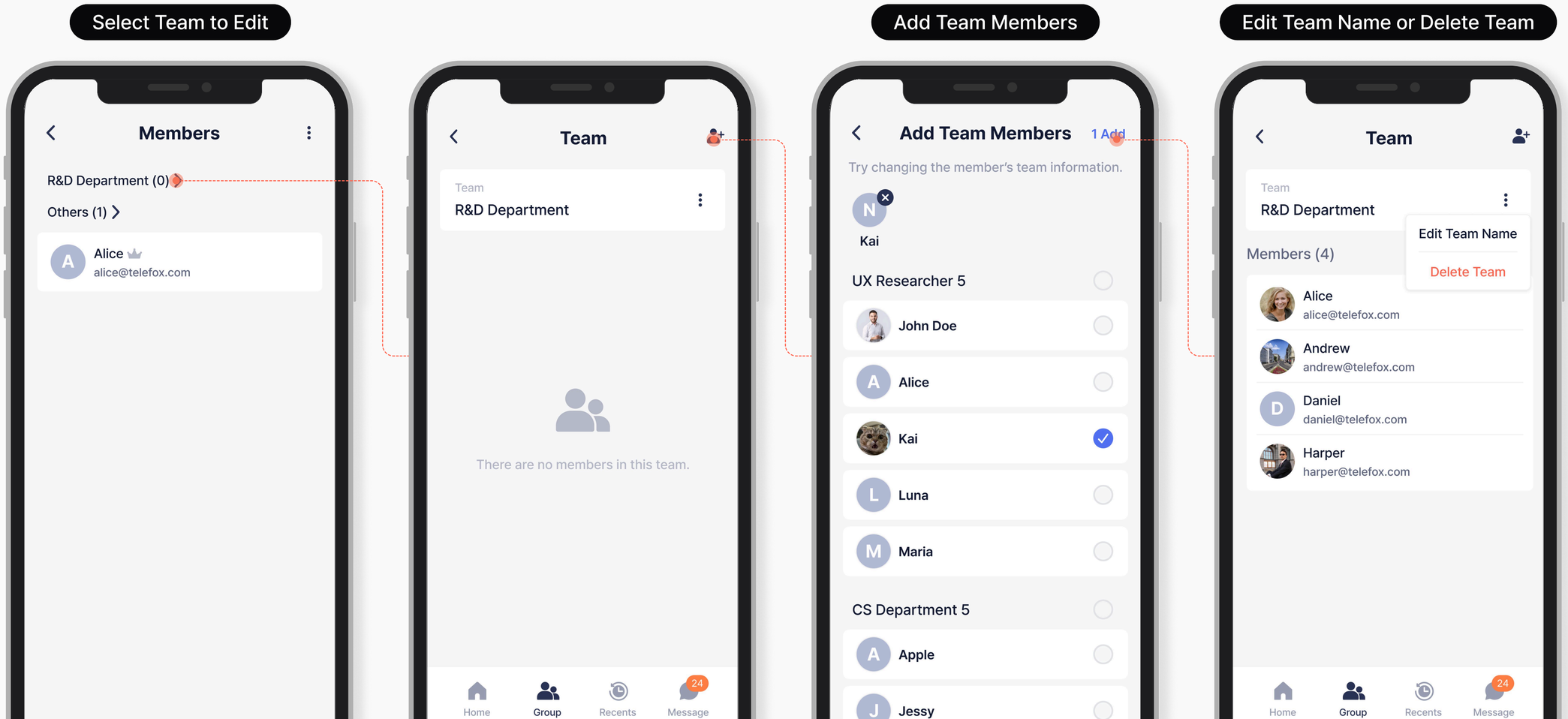


Group Management

Telefox

# Edit Team

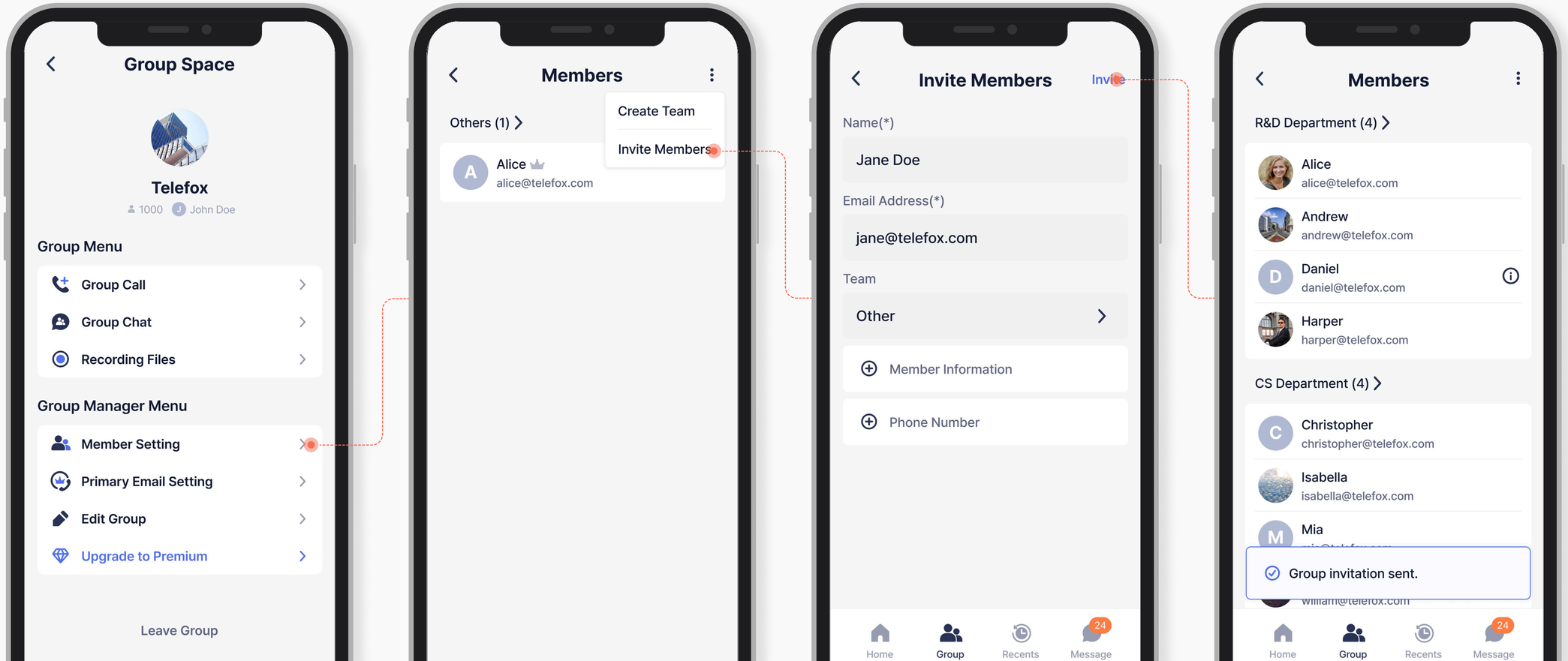
You can edit or delete a created team, and by clicking the icon in the top-right, you can easily batch-add invited members to that team.
If a team is deleted, its members are automatically moved to the default team.



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# Add Members

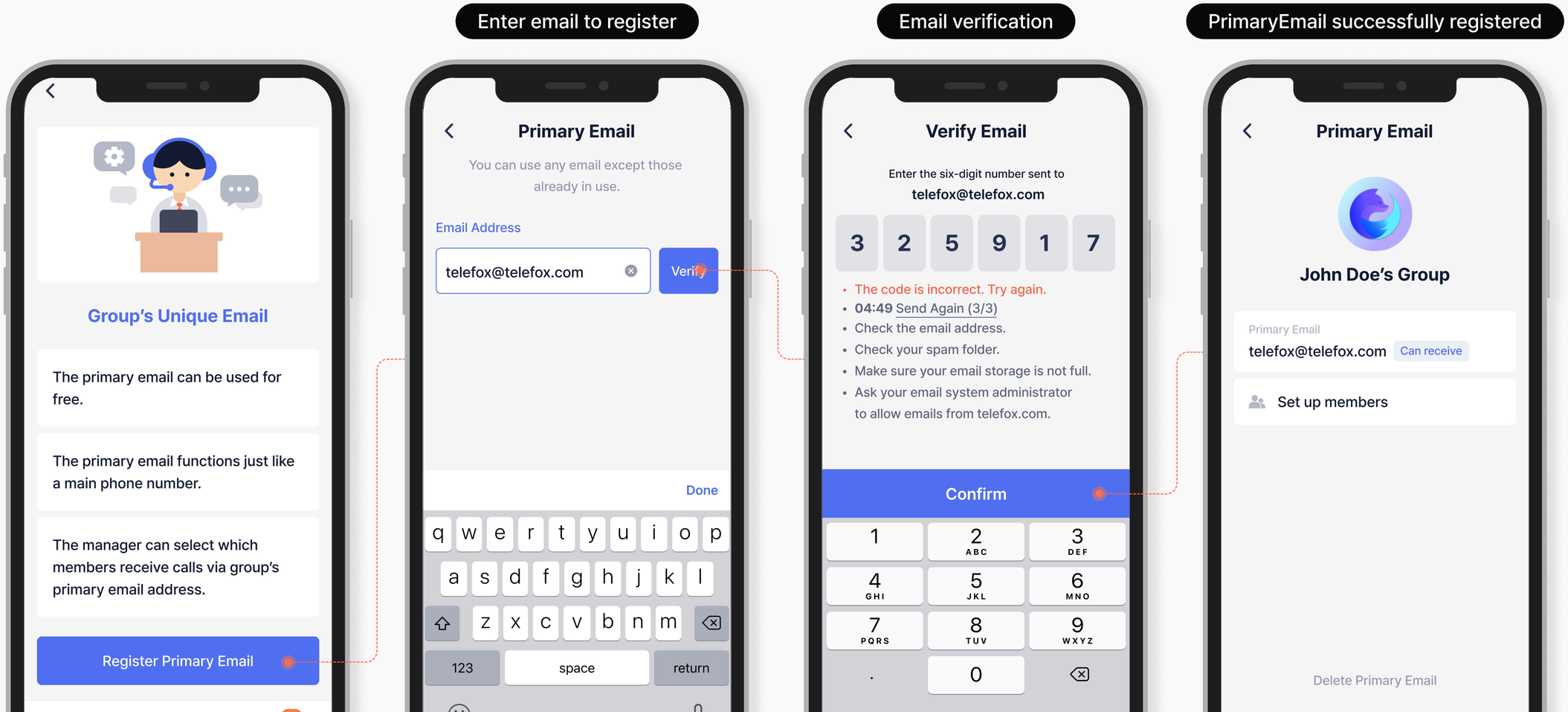
The group Owner can invite or remove members. Invitations cover both Telefox users and non-users, and are sent to the email address entered. Telefox users receive an instant in-app notification, while non-users will see the invitation upon their first login. When adding a member, name, email, and team are required, while phone number and shared information are optional. All entered details can later be updated from the member list.



Telefox

# Register Primary Email

The Primary Email feature allows you to assign a unique email that represents the group.
The group Owner can designate members who are allowed to make and receive calls through this Primary Email.
The Primary Email can be changed at any time, but an email already registered as a user account cannot be set as the Primary Email.

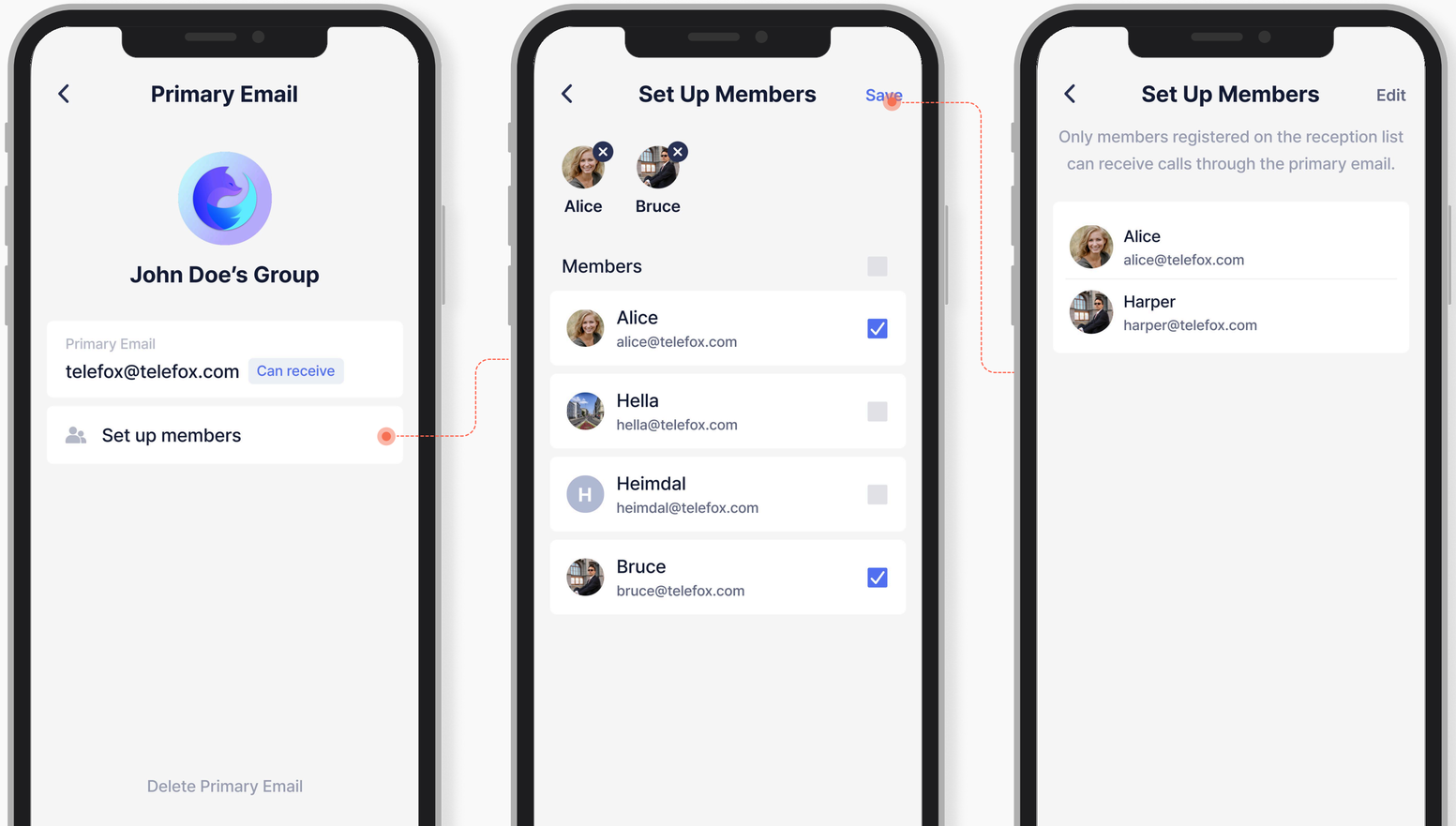


Group Management

Telefox

# Set Primary Email Recipients

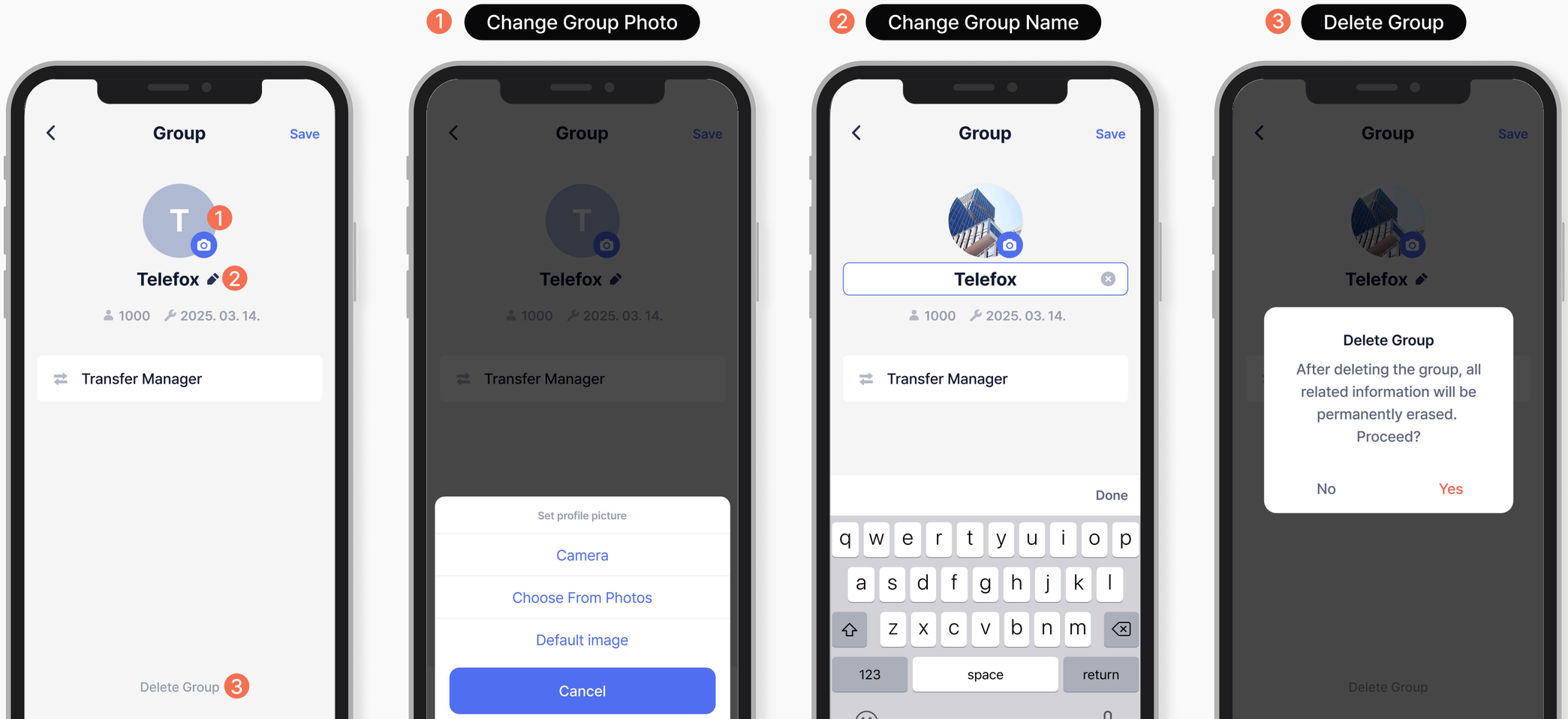
Only members designated as recipients can receive calls through the representative email.



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# Edit Group

You can edit the information set when creating the group. You can update the group profile photo, change the group name, or delete the group.

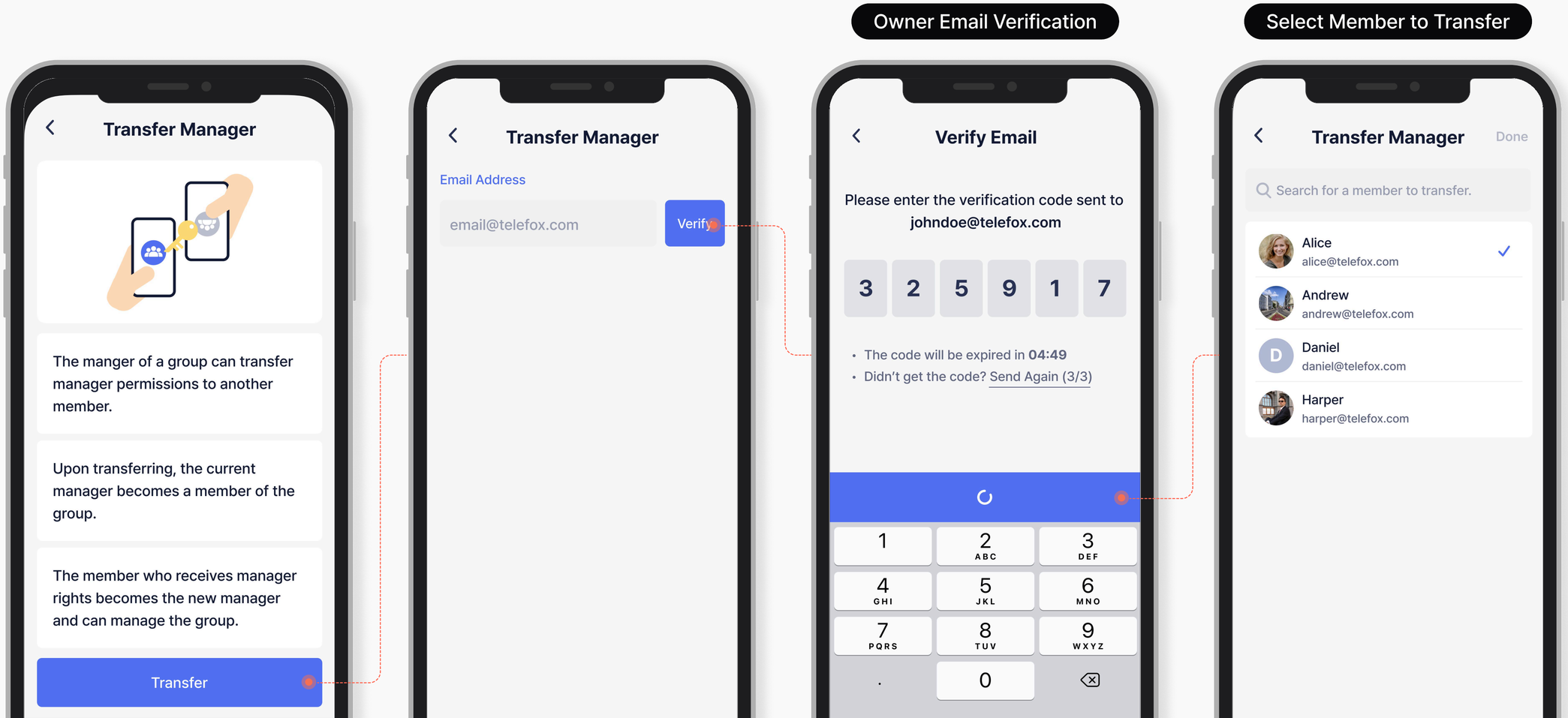


Group Management

Telefox

# Transfer Manager

The group Owner can transfer admin rights to another member.
Once the transfer is complete, the previous Owner becomes a regular member, and the selected member becomes the new Admin.

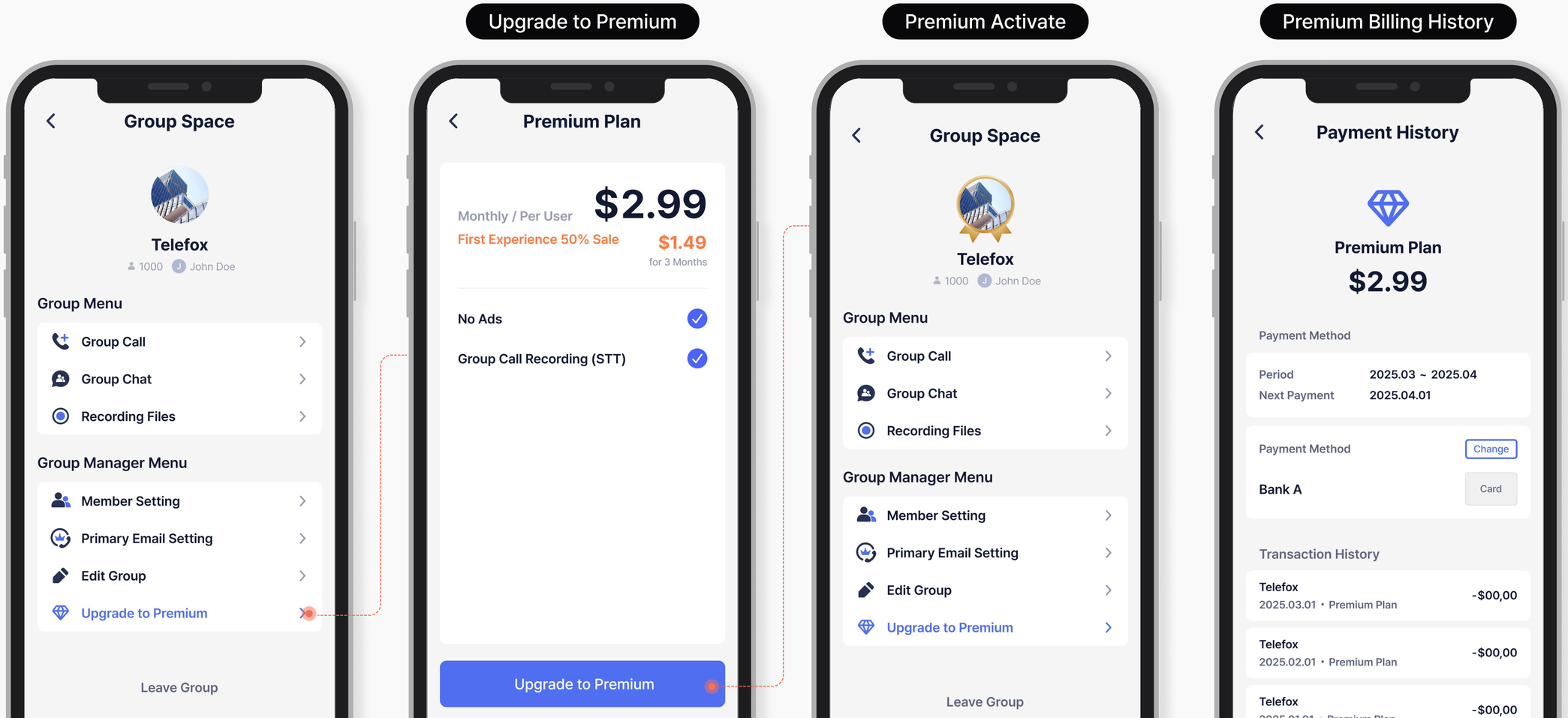


Group Management

Telefox

# Get Premium Benefits

By upgrading to Premium (XPass), you can access extended features in Telefox group services.
This includes ad removal and voice call recording (STT), with the activation status visible in the group profile.



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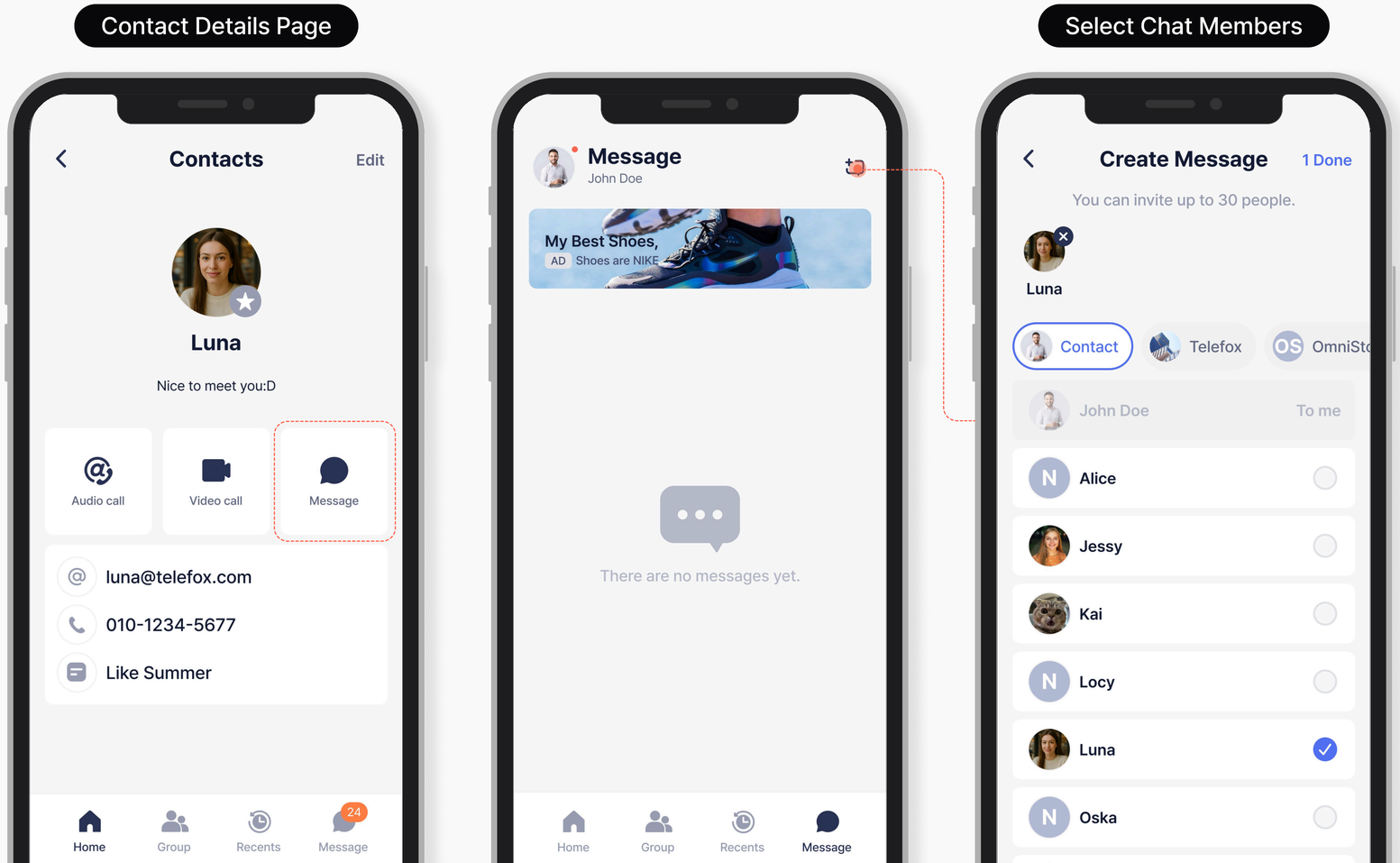
# Messages

Create chat rooms and exchange messages

Telefox

# Private Chat

In the Messages tab, you can view your conversations, including self-chat, private chats, multi-party chats, and group chats.
Tapping the top-right icon lets you create personal or multi-party chats, and private chats can also be started from the contact details page.



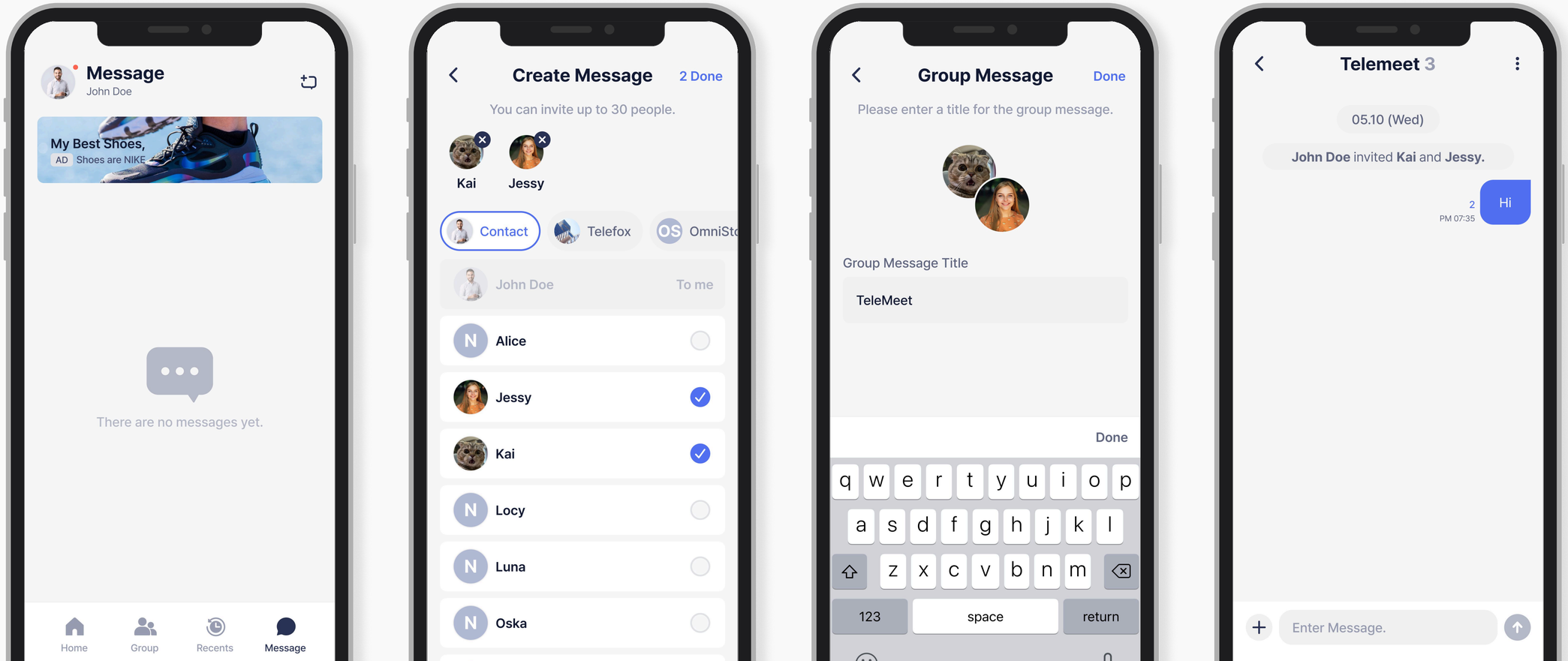
Telefox

# Multi-Party Chat

When selecting two or more members, a multi-party chat is created.
You can set a chat room name during creation, or if left blank, the participants' names will be used by default.

General Sign-up

Chat Room Name Setup

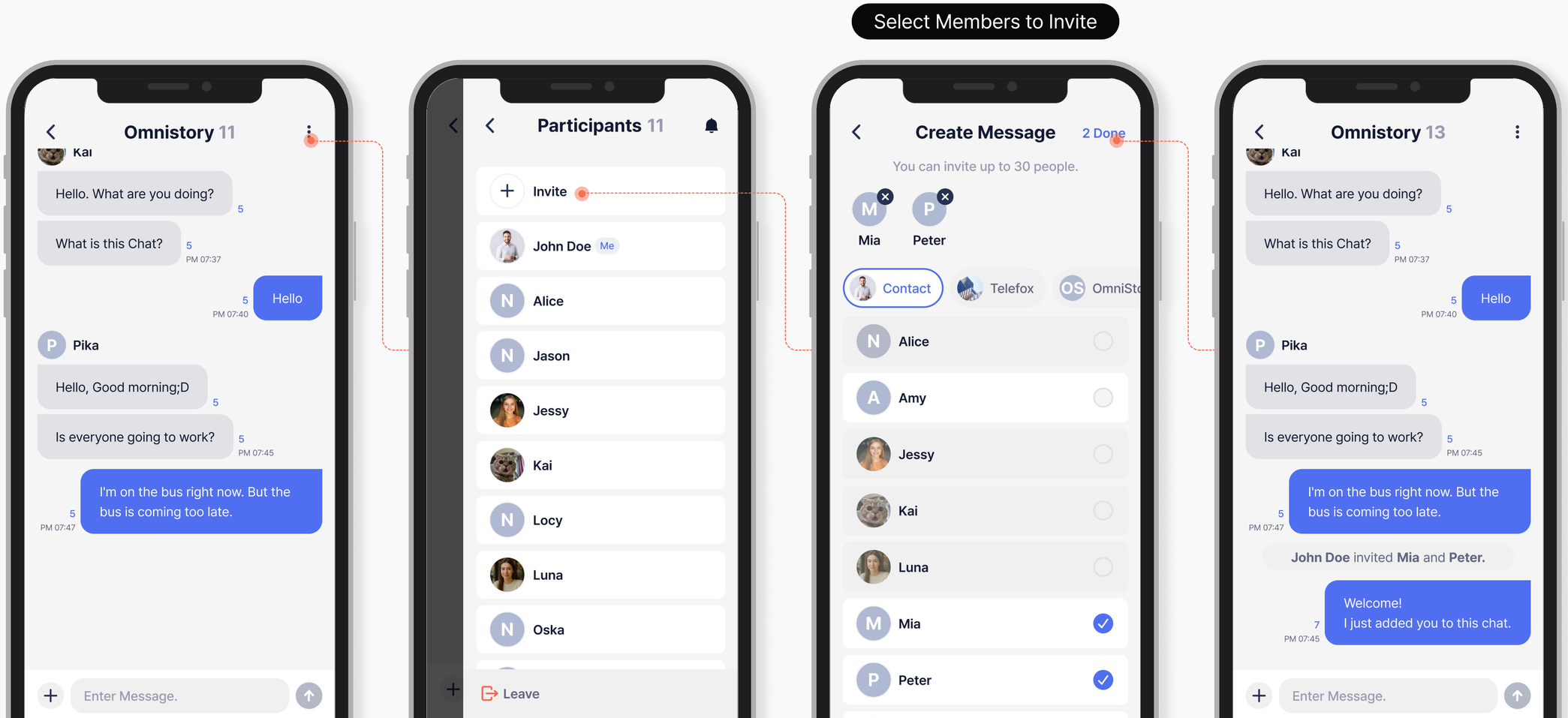


Message

Telefox

# Add Members to Multi-Party Chat

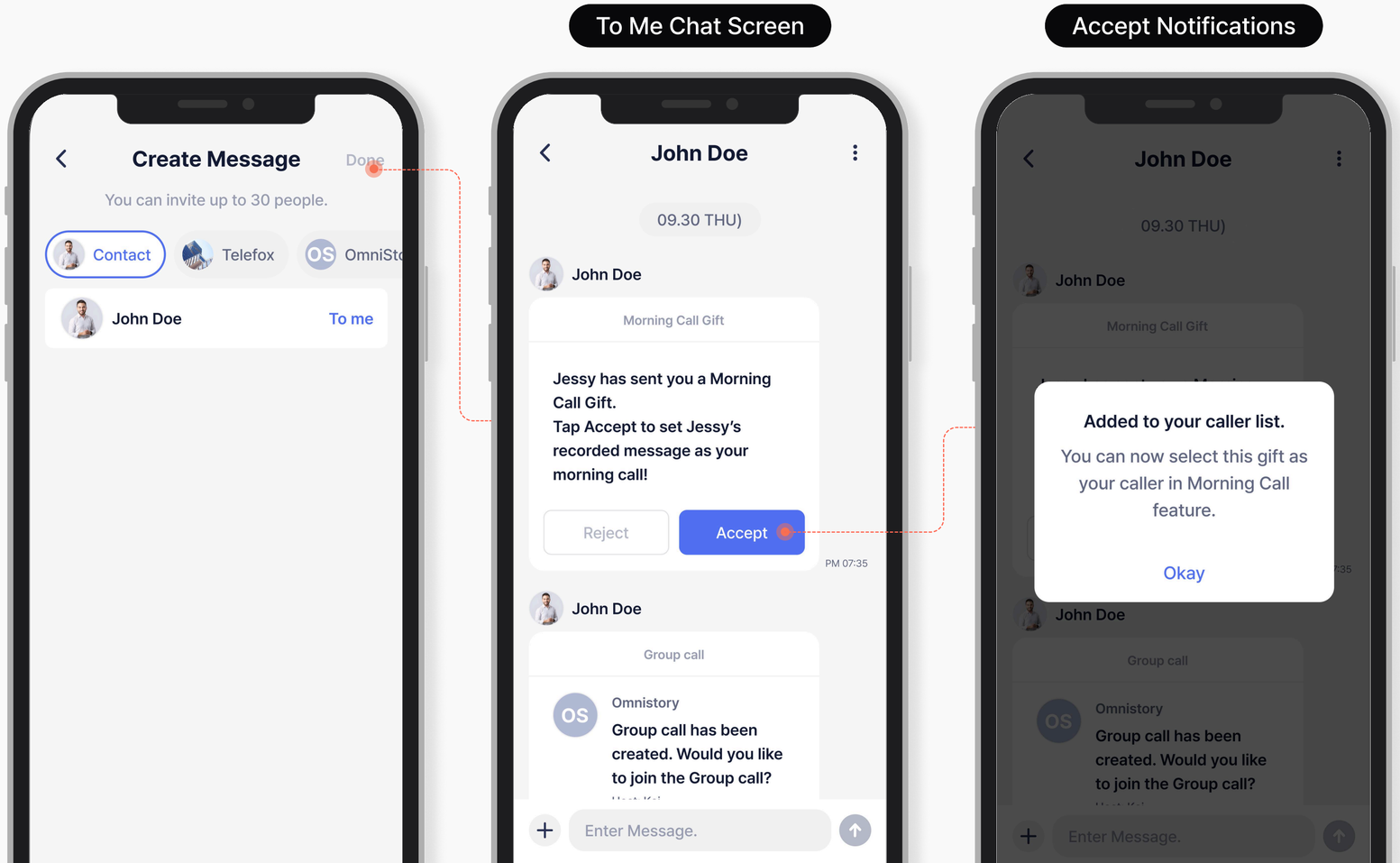
In a multi-party chat, you can invite additional members as needed, with up to 30 participants allowed.



Telefox

# To Me chat

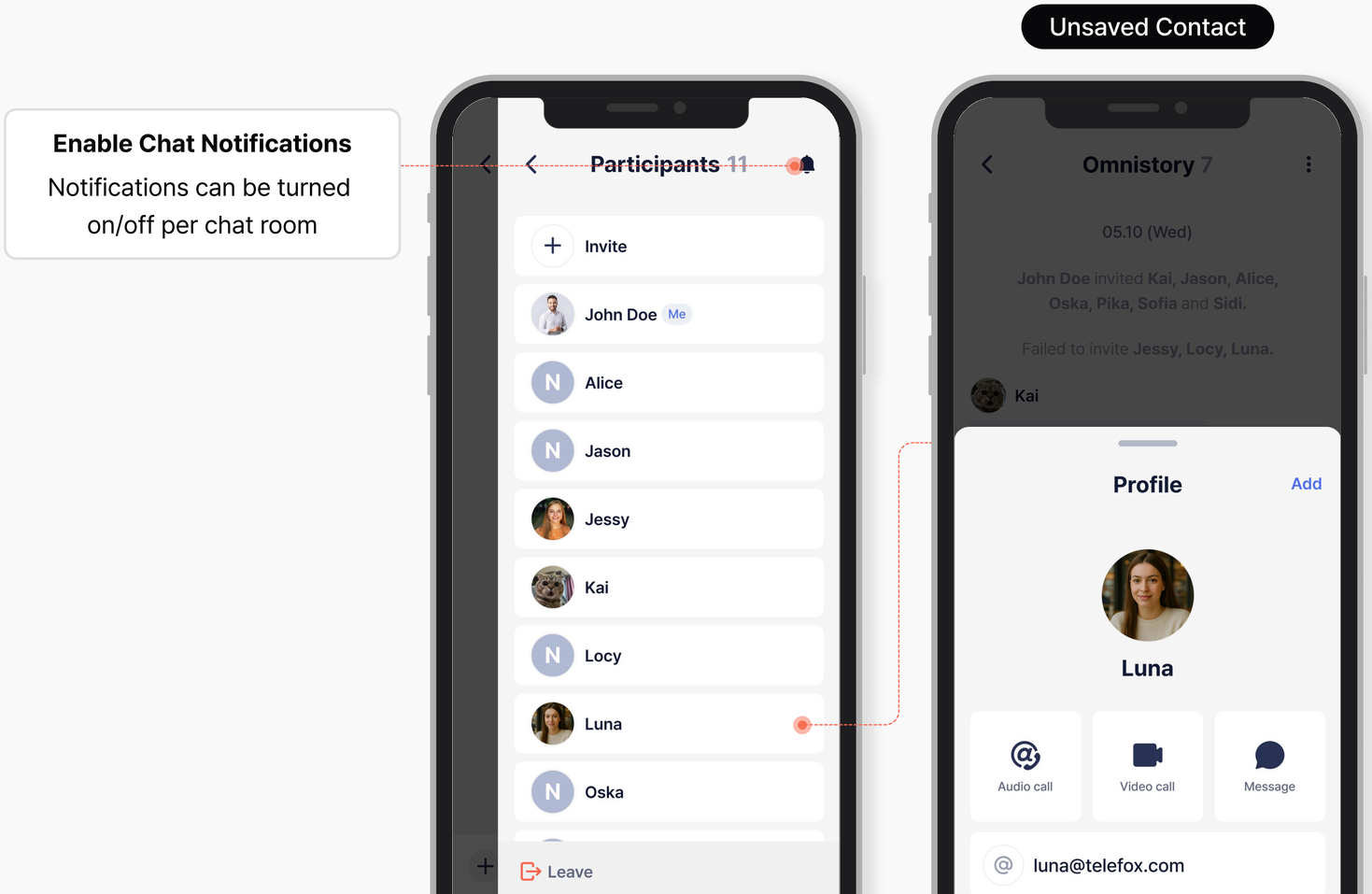
In To Me chat, you can view various notifications from Telefox such as group invitations or gifted morning calls, and take follow-up actions like accepting an invite directly. It can also be used as a personal space to jot down ideas or quick notes.



Telefox

# Participant Details

Clicking the top-right corner of a chat room lets you view the current participant list.
Selecting a member shows their details, and if they are not saved in your contacts, you can add them directly.

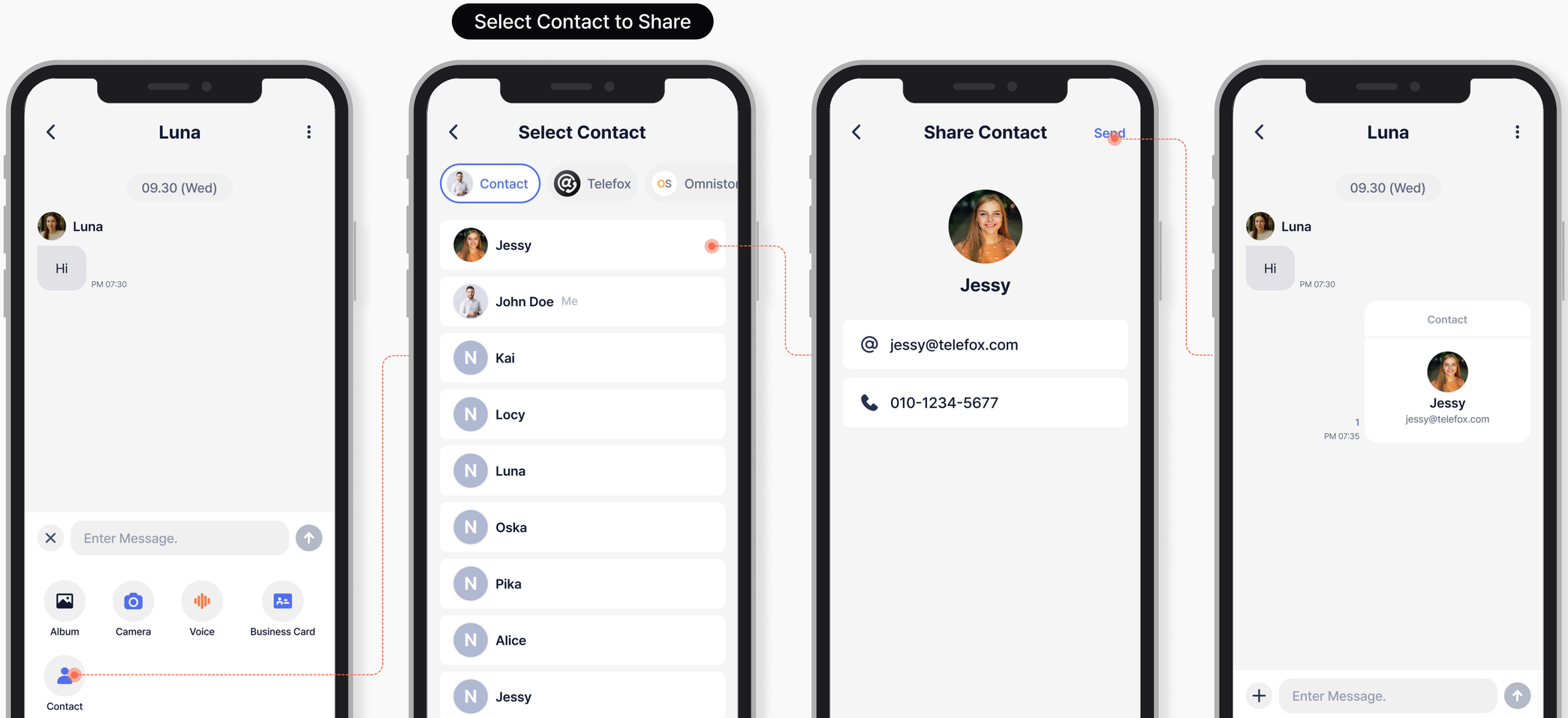


Message

Telefox

# Share Contact

In Messages, you can share Telefox contacts—including your own—with other users. Recipients can instantly add the shared contact to their list.

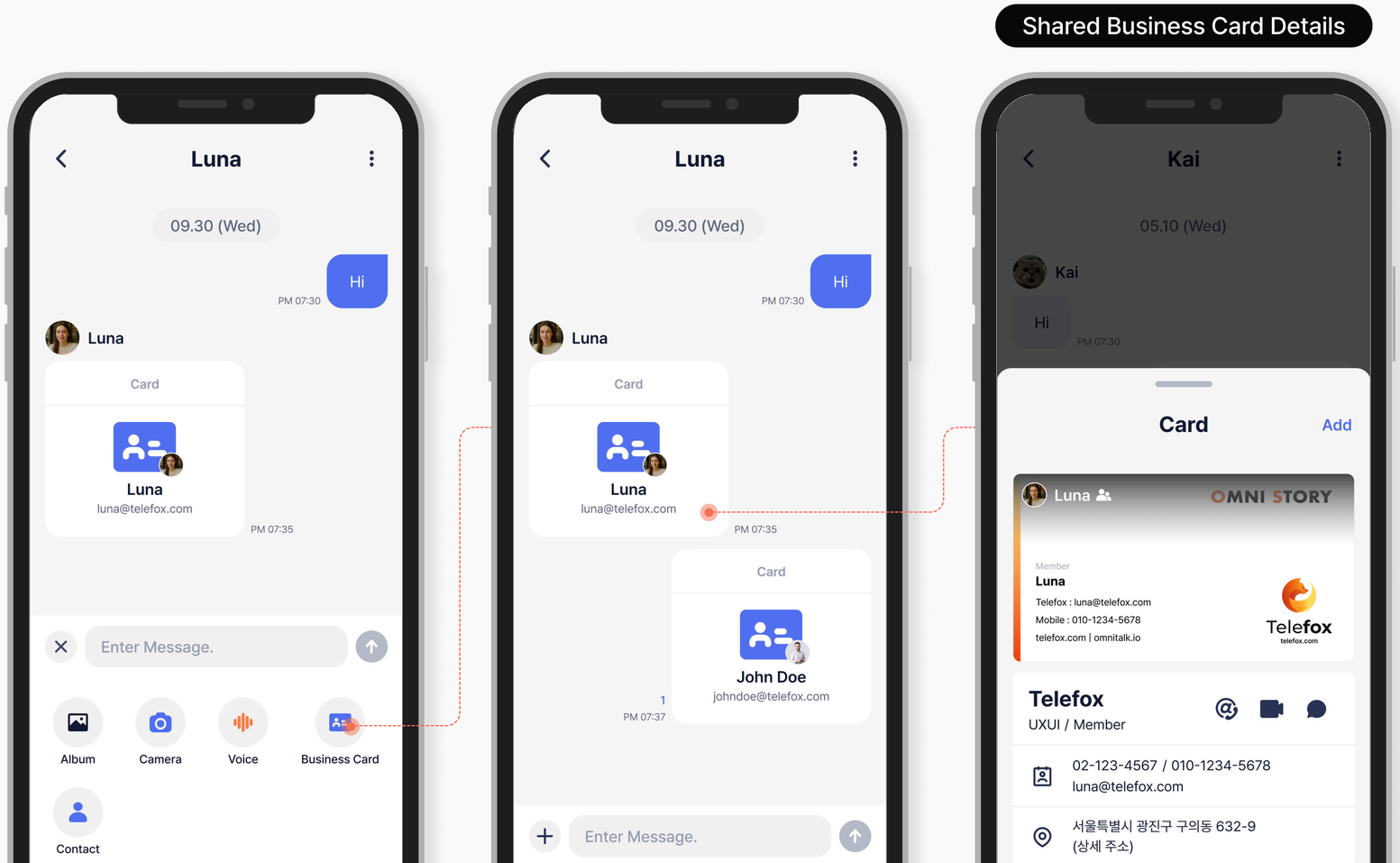


Message

Telefox

# Send My Business Card

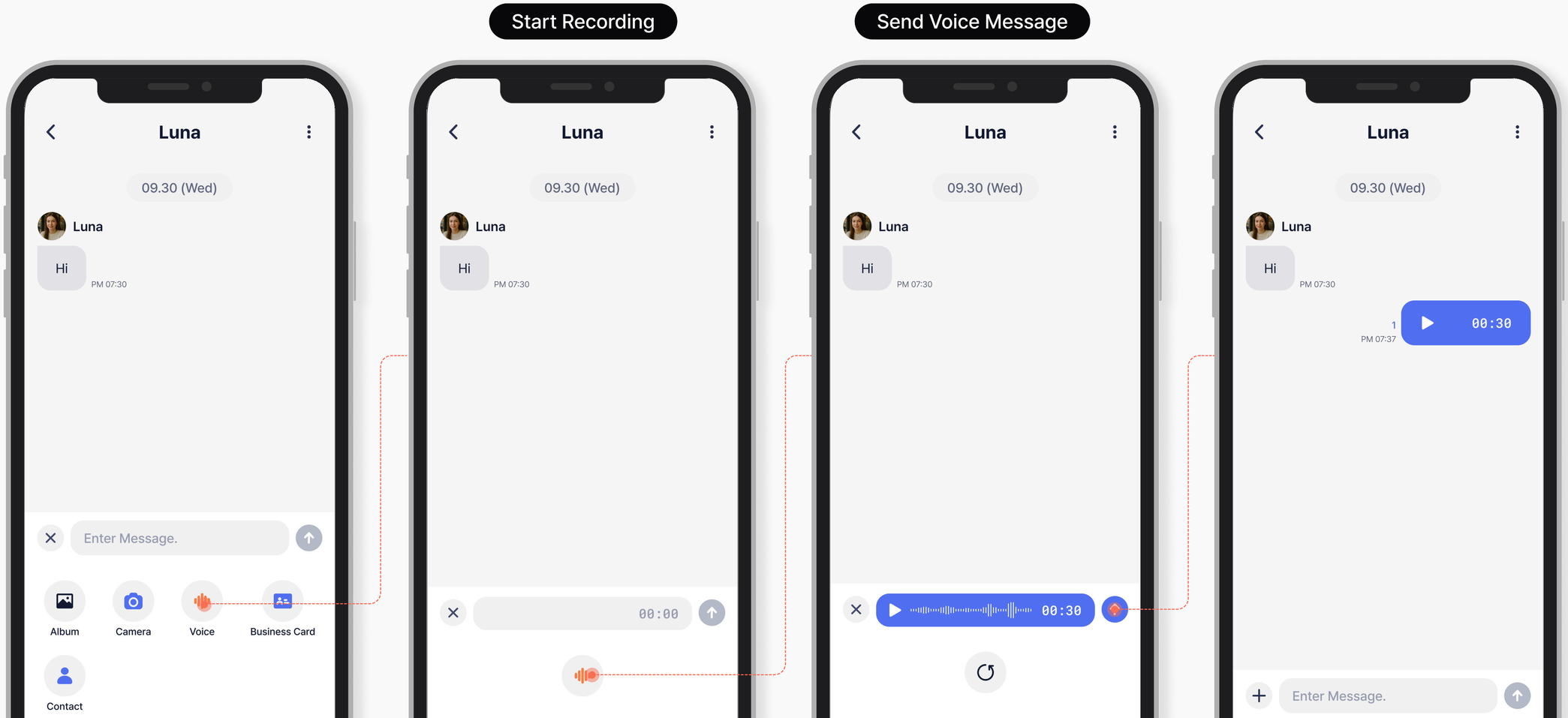
In Messages, you can instantly share your business card.
Even without a physical card, a pre-registered digital card allows easy exchange, and recipients can also view the shared card information via email.



Telefox

# Send Voice Message

In Messages, you can record and send voice messages.



Telefox

# Send Media

You can share photos and videos by selecting from your album or capturing with the camera, with support for sending multiple files at once.

